



Coach Holidays & Day Excursions 2025



Welcome

We are excited to share our 2025 tour programme with you, we are pleased to present a wide range of coach holidays and day tours throughout 2025. This year's offering includes some revisits to some firm favourites along with some exciting new destinations and attractions.



We are incredibly proud of how far our tour programme has come over the years and immensely grateful for the support that you have all offered us. This year is a big year for us as we receive our brand new purchase in early March. Ben and Gemma have worked with the team at Irizar to build the coach to what they believe is the perfect specification for our travellers. Our new Irizar will focus on ensuring passenger comfort and a smooth ride as well as a touch of class and luxury. Upon its arrival the new vehicle will take over as the main coach for all coach holidays advertised in our programme.

As always, we continue to offer a first-class service. From the moment you call to book and speak to our friendly office team to the second you are greeted by our knowledgeable, friendly drivers. We may be growing and looking to the future, but you, our customers are still at the centre of our friendly community helping us along the way.

We are very excited to welcome you onboard this year and see where 2025 will take you!

The Phil Haines Team

Financial Security

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, you will benefit from all rights applying to packages; Phil Haines Coaches Limited will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Phil Haines Coaches Limited have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Phil Haines Coaches Limited are members of the Bonded Coach Holiday Scheme, overseen by The Association of Bonded Travel Organisers Trust Limited. This is a government approved consumer protection scheme. This ensures that in relation to the

coach package holidays described in this brochure (or website) that a Bond, which may be called upon in the unlikely event of the member's Insolvency, protects the clients' monies. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to <https://www.abtot.com/bch-abtot-members-directory/> or telephone 0207 065 5316 to confirm current membership.

Your attention is also drawn to the Bonded Coach Holiday Trading Charter that will apply to these coach package holidays.

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at The Package Travel and Linked Travel Arrangements Regulations 2018 (legislation.gov.uk)



Door-to-Door Service

A fabulous attribute to our coach holidays is the door-to-door service we offer. For any holidays of three nights or more we provide a reliable and friendly door-to-door service for all travellers within our local pick-up zone. We believe that your holiday should be hassle free from the moment you book, this service ensures a stress-free start to your break. On your departure day simply await the sound of your doorbell as your driver arrives. This service is operated by ourselves and a local reputable taxi company. They take you on to meet the main coach and then you are on your way! This service will also be waiting for you upon your return to accommodate the final part of your holiday travel needs – Check the map on the back page for more information.

Gift Vouchers

Are you looking for the perfect gift?

We offer vouchers to the value of £5, £10, £20, £50 and £100 to be redeemed on any day excursion or holiday.



Deposits

A deposit is asked for upon booking to secure your seat for all holidays and day excursions.

All holidays require a booking deposit of £50 per person to secure your seat on the coach and your room at the hotel. Your final payment date will be six weeks before your departure, this date will be shared with you when you book and printed on your booking confirmation.

Day Excursions require a deposit of £10 per person to secure your seat on the coach for any destination-based trips. On some ticketed events, for example theatre trips we ask for a booking deposit of £40 to secure your seat. Full payment is then due one week before you travel.



Annual Tea Party

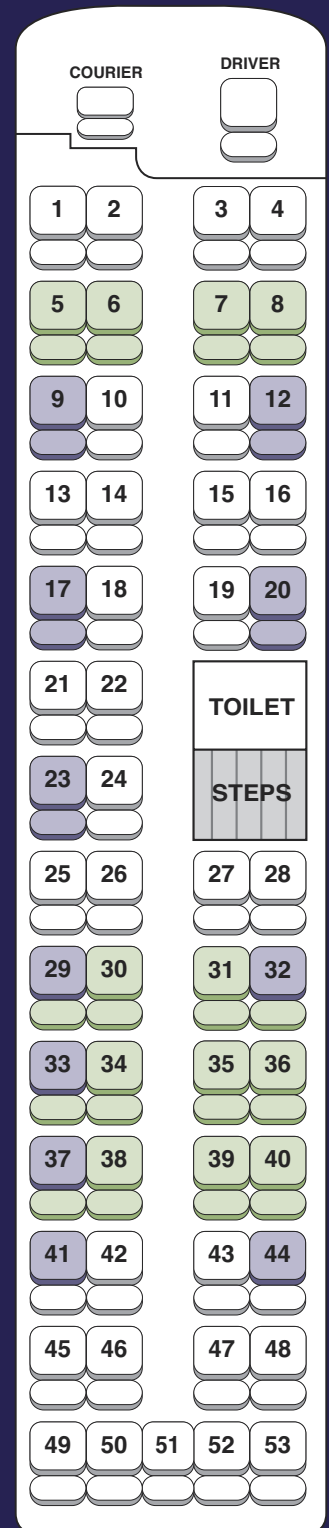
Sunday 9th February 2025 – a date for your diary, join us at Kirton Town Hall from 2-4pm to celebrate the launch of our new brochure. Enjoy tea and cake, meet the team, discuss your travels with our drivers, make a booking and catch up with old friends. As always, we will hold a fabulous raffle in aid of a local charity. All proceeds from the event will be donated to Local Hope.

Wheelchairs and Mobility Scooters



Those who have difficulty with mobility are very welcome on our holidays and day excursions, however it is very important that you let us know at the time of booking if you wish to bring a wheelchair, mobility scooter or walker and any other requirements.



Coach Seating Plan



Key:

-  Seats over wheels
-  Seats with window bars



Friday 28th March 2025

6 Days | **£579** per person

No Single Supplement

PRICE INCLUDES

- ✓ 5 nights dinner, bed and breakfast at Rosemundy House Hotel
- ✓ Porterage
- ✓ Entertainment
- ✓ Port Issac and Padstow
- ✓ Eden Project
- ✓ St Ives
- ✓ Mevagissey
- ✓ The Lost Gardens of Heligan

ACCOMMODATION

Rosemundy House Hotel

Relax and recharge at the much-loved Rosemundy House Hotel. Situated in the quaint Cornish village of St Agnes, this family-run Georgian hotel offers beautifully appointed en-suite rooms, many featuring garden views. The hotel also provides, a choice of cosy lounges, a bar, and a restaurant.

All the hotel bedrooms are a good size, comfortably furnished with good quality en-suite private bathrooms – some shower over bath, some shower only. Colour TV, hairdryer and tea/coffee making facilities included. There is no lift at the hotel but there are only 18 steps on the split staircase and 2 steps up into reception. **Ground floor rooms are available – book early if required.**

St Agnes and the Eden Project

YOUR ITINERARY

Friday | Following your home taxi collection we make our way to the Rosemundy House Hotel in St Agnes for our 5-night stay on dinner bed and breakfast basis.

Saturday | This morning we travel to the vibrant fishing village of Port Isaac. You might remember this area from the much-loved ‘Doc Martin’ as the fictional village of Portwenn. Lying on a stunning stretch of coastline, this haven is a pleasure to walk around, with a gorgeous port and sandy beach. You can also book a boat tour, which is perfect for seeing the sights from the sea. Later we visit Padstow, a delightful little port, nestling on the beautiful Camel Estuary, with a colourful harbour surrounded by pastel washed medieval houses.

Sunday | A full day at the Eden Project, home to the largest indoor rainforest in the world. The huge biomes create tropical and mediterranean environments and house thousands of unusual plants from all over the world. Visitors to the Eden Project can see banana trees, giant bamboo, grapevines, rubber plants, waterfalls, steamy jungles, a treetop lookout and much more.

Monday | Today we visit St Ives, well no visit to Cornwall would be complete without a stop here, would it? You’ll have time to explore one of the most popular towns to visit in Cornwall. Boasting fabulous beaches, excellent galleries, a stunning harbour and the most charming shops and restaurants, it’s a real cultural haven. Followed by an afternoon at leisure in the wonderful St Agnes.

Tuesday | Following breakfast, we enjoy an excursion to Mevagissey. Narrow streets and steep valley sides lead down to the centre of the old Mevagissey where the distinctive twin harbour provides a haven for the many fishing boats that land their daily catch. A visit to the famous Lost Gardens of Heligan, which now cover 57 acres with an impressive range of plant breeds and features, including an Italian garden and a sub-tropical ‘jungle’ valley. We have an introductory talk before free time to explore.

Wednesday | After a leisurely breakfast we must leave the wonderful Rosemundy House Hotel and begin our journey back to Boston. Appropriate comfort stops will be made en-route, your door-to-door service will be awaiting your return.





Tuesday 22nd April 2025

5 Days | **£529** per person

£180 Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at the Langstone Quays Resort
- ✓ Porterage
- ✓ Use of hotel facilities
- ✓ Chichester Market Day
- ✓ Portsmouth
- ✓ Historic Dockyard – Ultimate Explorer Admission
- ✓ Winchester Market Day
- ✓ Basingstoke Canal Cruise

ACCOMMODATION

Langstone Quays Resort, Hayling Island

Located on the northern shore of Hayling Island, just 8 miles from Portsmouth city centre, offering stunning views over Langstone and Chichester Harbour.

The spacious bedrooms are beautifully decorated and the restaurant, overlooks Langstone Harbour. There is a comfortable bar and lounge as well as leisure facilities which include a large swimming pool and gym. **There is a lift at the hotel, but also bedrooms on the ground floor.**

Splendid South Coast

YOUR ITINERARY

Tuesday | Our door to door pick up service will take you to meet the main coach, before departing the local area. We begin our journey south making appropriate stops along before leaving the mainland across Hayling Bridge. We then arrive at our hotel with time to check in and get comfortable before our evening meal.

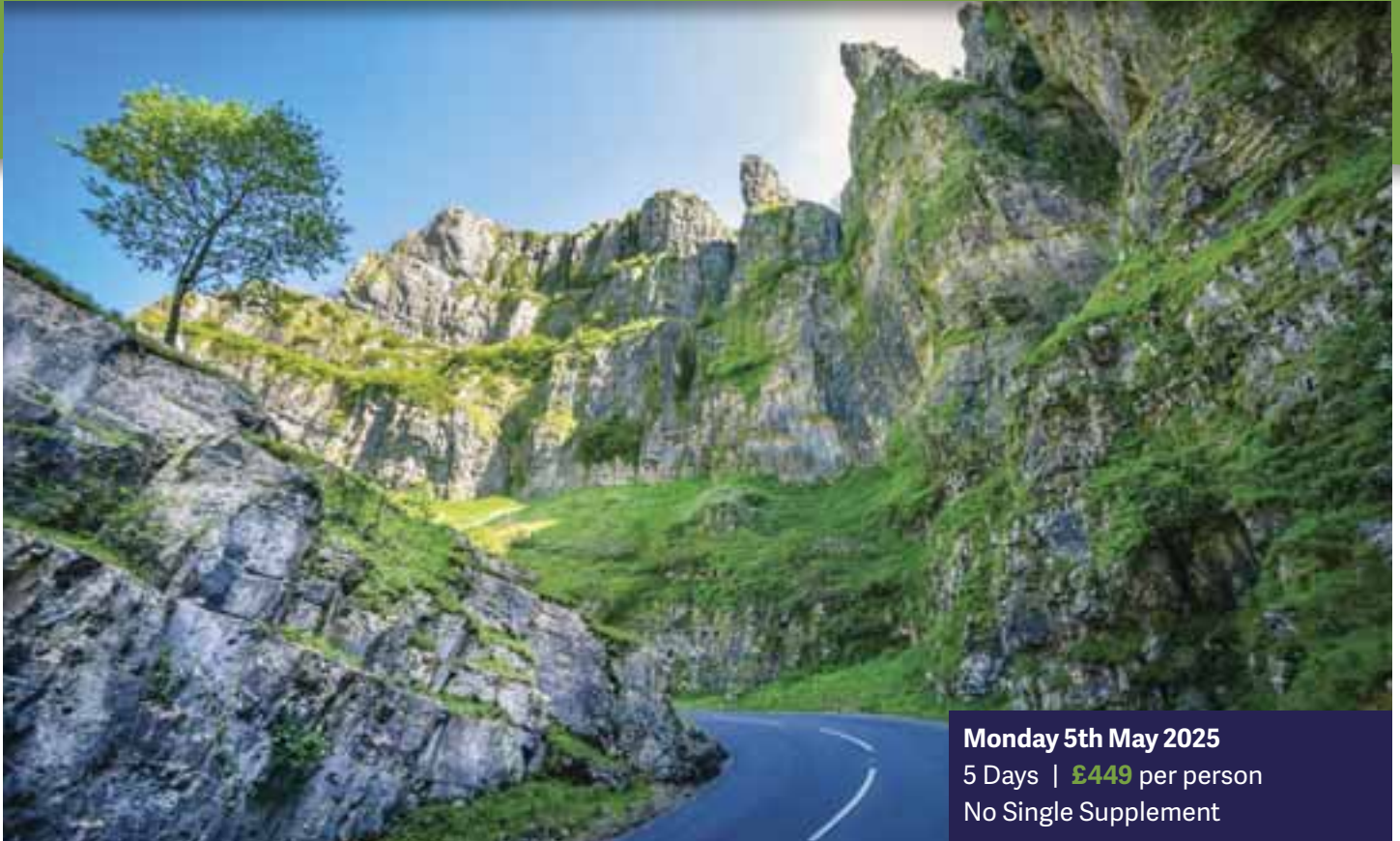
Wednesday | Today's excursion takes us to Chichester, a Roman cathedral city with pedestrianised shopping and a free-to-enter museum housing Roman Bath remains and offering unique cathedral views from the top floor!

Thursday | Today we visit Portsmouth's Historic Dockyard with a full Navy ticket for a truly memorable day out. Access to Lord Nelson's flagship HMS Victory, HMS Warrior 1860 – the world's first iron-hulled armoured warship – and HMS M.33, the only surviving ship

from the First World War's Gallipoli Campaign. National Museum of the Royal Navy Portsmouth, Boathouse 4, Explosion Museum, Harbour tour.

Friday | Popular for its bustling shopping streets, its floral summer season and quirky open air events, Winchester is most well-known for its eleventh century cathedral and for the Great Hall which for over 700 years has housed the mysterious King Arthur's Round Table. There are an abundance of places to eat in the town. Early afternoon we travel to Odiham where we board the John Pickerton and enjoy a cruise along the Basingstoke Canal.

Saturday | As our luggage is loaded into the coach we down and enjoy breakfast, before we depart for home. Appropriate comfort stops will be made en-route. Upon your return to the local area you will be met by our friendly door-to-door drivers to complete your journey.



Monday 5th May 2025

5 Days | **£449** per person
No Single Supplement

Stunning Somerset

YOUR ITINERARY

Monday | You are greeted by your door-to-door service driver as you are taken to meet the main coach in Boston. Then quickly on your way you head west making a lunch stop at the beautiful Stratford-upon-Avon. Departing mid-afternoon you then complete your journey to Weston-super-Mare and check into your rooms before your evening meal.

Tuesday | After breakfast you are welcome to join us for a scenic drive to Cheddar Gorge, Visit one of England's most iconic and spectacular landscapes. Cheddar Gorge is England's largest gorge, with its weathered crags and pinnacles, it's one of our most spectacular natural sights. We head back to the hotel and enjoy an afternoon at leisure in Weston-super-Mare.

Wednesday | We begin our day with a visit to Wells, the smallest city in England. See unique moated Bishop's Palace and the magnificent



cathedral, which provides the main focal point of the city and dates back to the 13th century. The cobbled streets and medieval architecture are barely changed since the 14th century. An afternoon on the East Somerset Railway, enjoy your Whistlestop Cream Tea onboard whilst taking in the stunning scenery.

Thursday | Explore the UNESCO World Heritage Site of Bath, one of England's most beautiful cities, boasting hot springs, historic baths, spectacular Georgian crescents and historic, cobbled streets at its very heart.

Friday | Today we must bid farewell to the west coast and return to Lincolnshire, we stop at Bicester Garden Centre en-route. Upon your arrival back in Boston you will be greeted by your door-to-door service driver to complete your journey.

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at Smiths Hotel
- ✓ Three nights evening entertainment
- ✓ Porterage
- ✓ Wells
- ✓ East Somerset Railway and Whistlestop Cream Tea
- ✓ Cheddar Gorge
- ✓ Bath
- ✓ Weston-super-Mare

ACCOMMODATION

Smiths Hotel, Weston-super-Mare

The Smiths Hotel is a family run hotel that occupies a prime position on the beautiful seafront of Weston-super-Mare. Proudly sporting attractive and stylishly decorated bedrooms, many with spectacular sea views, each room is fitted with en-suite facilities to make your stay more convenient and relaxing. It is this dedication to customer comfort and customer service that has earned the Smiths Hotel an enviable 3-star rating with Visit Britain.

The hotel has a lift.



Isle of Man Adventures

YOUR ITINERARY

Tuesday | An early morning departure for the group today as we head across to Heysham to meet the ferry for an afternoon sailing to Douglas. The driver will ensure that appropriate comfort breaks are taken a long the way. Upon your arrival at Douglas the coach will take you the short drive to the Rutland Hotel.

Wednesday | We join the Isle of Man Steam Railway train from Douglas to Port Erin, the line was once part of an extensive network that connected most of the island, but is now a 15-and-a-half-mile narrow-gauge run, via the former island capital, Castletown, to beautiful Port Erin. We then re-join our coach and make a stop in Creigneash, before heading to The Sound, a protected nature reserve with seabird and seal colonies as well as an excellent café with fabulous views across to the Calf of Man.

Thursday | Today is at leisure to relax and explore. Nestled along the east coast of the Isle of Man, the small holiday resort of Douglas oozes charm. Visitors can enjoy horse-drawn tram rides along its pedestrian shopping promenade,

visit some of the independent boutiques and High Street shops, or enjoy the gardens and museums sprinkled throughout the town.

Friday | We take a trip on the historic Manx Electric Railway, which still uses its original Victorian and Edwardian rolling stock. From Douglas, our train journeys along the scenic east coast with views of the beautiful Manx countryside on one side and far-reaching vistas beyond the stunning cliffs on the other. We disembark in Laxey to visit the Laxey Wheel, the largest working waterwheel in the world and known colloquially as the Lady Isabella. Admire this feat of Victorian engineering as we watch the mighty wheel turn and can even climb to the top for panoramic scenes from across the Glen Mooar Valley.

Saturday | An early Breakfast before we transfer to join our 08:45am return crossing to Heysham and onwards back to Lincolnshire.



Tuesday 20th May 2025

5 Days | **£549** per person

£64 Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at The Rutland Hotel
- ✓ Ferry crossing from Heysham
- ✓ Porterage
- ✓ Two nights
- ✓ Entertainment
- ✓ Isle of Man Steam Railway
- ✓ Cregneash Folk Village
- ✓ Douglas
- ✓ Manx Railway
- ✓ Great Laxey Wheel

ACCOMMODATION

The Rutland Hotel, Douglas

Located on the Queens Promenade in Douglas, the 3-star Rutland Hotel has 64 bedrooms all of which are equipped with en-suite bathroom. Offering a full range of modern facilities and accessories, guests enjoy complimentary Wi-Fi and the Queens Carvery Restaurant offers both a buffet breakfast and in the evening a hearty Manx roast with separate residents bar and entertainment. The lift serves all floors although there are some steps in the corridors. (Please note there are nine steps to the front of the hotel with no separate ramp access available). The hotel is located close to the quiet Queens Parade of Douglas, a pleasant walk to the many local bars, restaurants and retail area.

The hotel has a lift.



Tuesday 27th May 2025

6 Days | **£579** per person

No Single Supplement

PRICE INCLUDES

- ✓ 5 nights dinner, bed and breakfast at the Trouville Hotel
- ✓ Porterage
- ✓ Carisbrooke Castle
- ✓ Sandown
- ✓ Newport
- ✓ Island Tour
- ✓ St Mildred's Church and Osbourne House

ACCOMMODATION

Trouville Hotel, Sandown

The Trouville is centrally situated directly opposite the beach in the centre of Sandown's seafront with panoramic views over the sweep of Sandown Bay. Facilities include a restaurant, bar and lounge, plus an indoor leisure facility with four lanes of short mat bowls. All bedrooms (except singles) have a sea view and feature flat screen television, telephone, hairdryer and tea & coffee making facilities.

Lift available.



Isle of Wight, The Diamond Isle

YOUR ITINERARY

Tuesday | Following your home taxi collection we make our way to the south coast to board the ferry to the Isle of Wight. Upon arrival, we make the short journey to the Trouville Hotel in Sandown, for our 5-night stay.

Wednesday | Today you enjoy an island tour, visiting Ventnor, Freshwater Bay, Needles, Alum Bay, Cowes and Ryde. There will be suitable stops made throughout the day for coffee and lunch breaks.

Thursday | Our day starts at Newport. Lots to see, including excellent shopping, ancient inns, the harbour, Carisbrooke Village. We then visit to Carisbrooke Castle, an Elizabethan artillery fortress, a king's prison and a royal summer residence.

Friday | Today's excursion is to Osborne House, the cherished holiday retreat of Queen Victoria and Prince Albert. Step inside the house to explore the lavishly decorated interiors including the splendid state rooms where they hosted esteemed guests. Afterward, wander to Osborne Beach, the Queen's private coastal haven,

where you might choose to take a leisurely seaside stroll. As you make your way back, immerse yourself in the captivating gardens that envelop the house, offering a serene oasis to unwind and relish the ever-changing seasonal colours throughout the year.

Saturday | Today is a day of leisure to explore Sandown. Sandown proudly lies on the Southern coast of The Isle of Wight, and is famously known for its superb sandy beaches, mile upon mile of stunning countryside and coastal walks. The safe sandy beach frames the impressive white cliffs, which contrast with the rich blue sea and traditional pier. On the High Street you will find a wide variety of wonderful shops. You can stop by the rock shop and pick up some sweet treats and delicious fudge – the lemon meringue fudge is a favourite, or stop by at Dinosaur Isle, Britain's first purpose-built dinosaur museum.

Sunday | After breakfast we catch the ferry back to the South Coast, continuing to Lincolnshire with suitable stops en-route. Upon arrival, our door-to-door service will be waiting to take you home.



Monday 9th June 2025

5 Days | **£479** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at The Queens Hotel
- ✓ Porterage
- ✓ Buckfast Abbey
- ✓ South Devon Railway and Cream Tea
- ✓ Brixham
- ✓ Torquay
- ✓ Salcombe

ACCOMMODATION

The Queens Hotel, Paignton

The Queens is a popular family run hotel ideally located in a level position just 200 yards from the town centre and seafront. Facilities include a heated indoor swimming pool, lounge bar, restaurant, plus an entertainment room & dance floor. All bedrooms feature TV & free Wi-Fi, telephone, plus tea & coffee tray.

Lift to all floors.



Paignton and the English Riviera

YOUR ITINERARY

Monday | Following your home taxi collection we make our way to Paignton for our 4-night stay at the Queens Hotel on a dinner bed and breakfast basis.

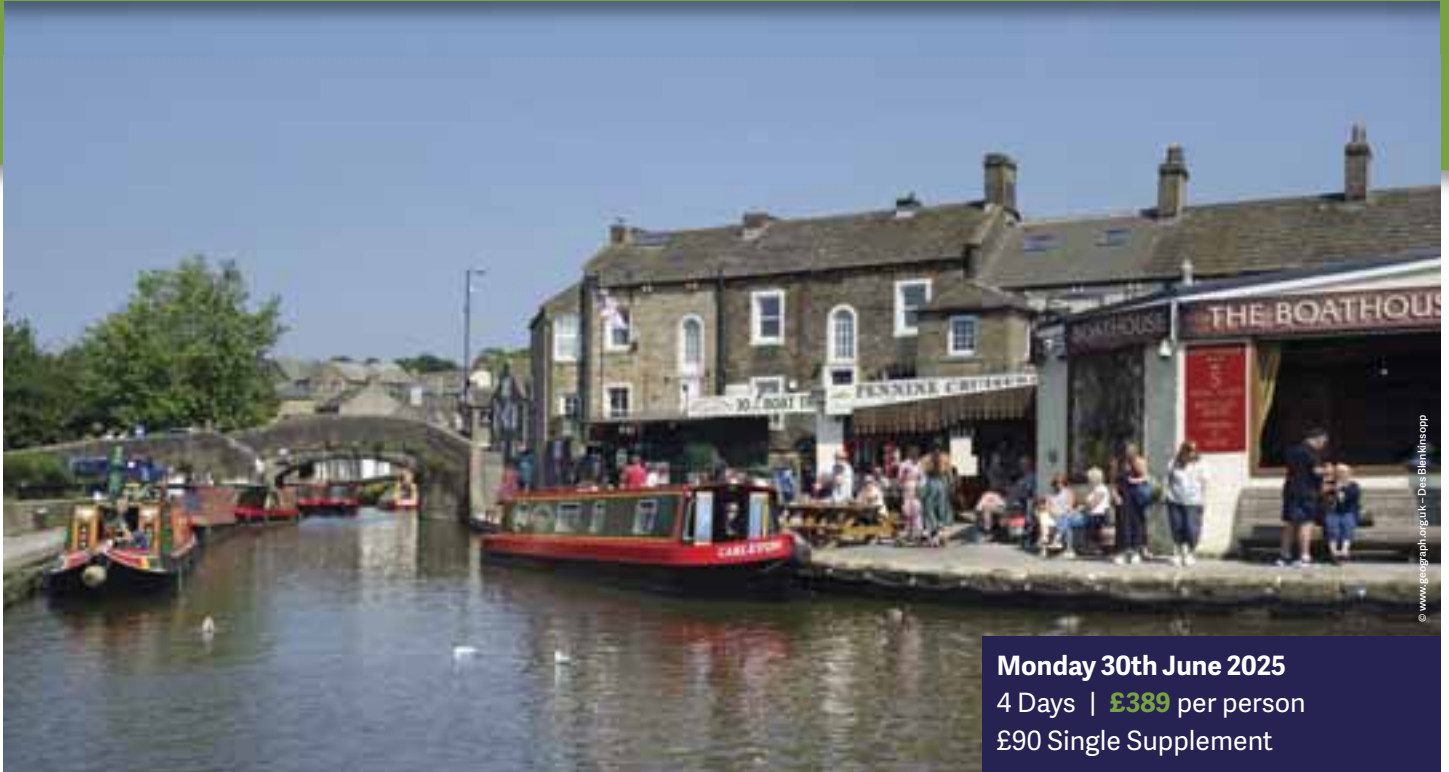
Tuesday | After breakfast, we make our way to Buckfast to visit the 12th century abbey and its beautiful grounds. Home to a community of Benedictine monks, Buckfast Abbey lies on the banks of the River Dart. Here, we have the chance to explore the Abbey church with its art treasures, wander the tranquil gardens or browse the gift and produce shops.

Wednesday | This morning, we venture to the captivating town of Brixham, a true gem steeped in history as a historic fishing town. Upon arrival, you'll have some free time, allowing you to immerse yourself in the quaint charm and picturesque allure of this coastal haven. Later, we board the Brixham Ferry Boat for a short but delightful transfer across the glistening

waters to the renowned resort of Torquay. Stepping ashore, you'll find yourself surrounded by the irresistible allure of Torquay's Mediterranean vibe, created by its palm tree-lined seafront, dreamy Italian-style white villas perched gracefully on the hillsides, and an array of fabulous boats and yachts dotting the marina. After some time to explore Torquay, we make the short journey back to Paignton late afternoon.

Thursday | A morning excursion to nearby Salcombe, a beautiful coastal town sitting on the Salcombe estuary. The town is full of pretty boutique shops, where you will find high street brands and independent producers, as well as art galleries and gift shops. We return for a leisurely afternoon at our hotel.

Friday | After breakfast we depart our hotel, returning home in the afternoon where the door-to-door taxi service will be waiting to complete your journey.



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Monday 30th June 2025
 4 Days | **£389** per person
 £90 Single Supplement

PRICE INCLUDES

- ✓ 3 nights dinner, bed and breakfast at Cedar Court Hotel, Harrogate
- ✓ Porterage
- ✓ Harrogate
- ✓ York
- ✓ Skipton River Cruise
- ✓ Embsay and Bolton Railway
- ✓ Skipton
- ✓ Knaresborough

ACCOMMODATION

Cedar Court Hotel, Harrogate

The Cedar Court Hotel Harrogate is a Grade II listed building and was Harrogate's first hotel. It enjoys a peaceful location in landscaped grounds close to the town centre and provides spacious and well-equipped accommodation. Public areas include open plan lounge and bar. All bedrooms are en-suite and have television, telephone, hairdryer and tea & coffee making facilities.

The hotel has a lift.



© Embsay & Bolton Steam Railway

Harrogate

Rail and Sail

YOUR ITINERARY

Monday | Following our door-to-door pick ups we travel north. Arriving in Harrogate, we make our way to the Cedar Court Hotel, located in the heart of the delightful spa town. After check-in we have free time to explore prior to dinner.

Tuesday | A full day excursion to the historic City of York. Within this beautiful city over 2000 years of history are packed into its compact space. York Minster, the largest Gothic cathedral in northern Europe, welcomes over 2 million visitors a year, to walk under its gothic archway & admire the dizzyingly high ceilings, 128 striking stained-glass windows, or to climb Central Tower for the awe-inspiring views over the city. Visit some of the many famous museums within the city's wall including the Jorvik Viking Centre or the National Railway Museum. Stroll through the Shambles, with its vast array of craft & gift shops, restaurants, clothing and sweet shops before making yourself at home in one of the charming tea rooms... York is just a great place to be!



© www.geograph.org.uk - Anthony Parkes

Wednesday | Today we travel to Skipton, enjoy a cruise along the Leeds Liverpool Canal with an onboard commentary. Before visiting the lovingly restored Victorian and Edwardian Embsay & Bolton Abbey Steam Railway, with the opportunity to explore the two-time warp stations at each end of your journey.

Thursday | Our excursion today takes us to Knaresborough, visit the historic castle ruins with panoramic views of the river and viaduct. Seeing the unique views will show just how much Knaresborough really is a picturesque location. Find the location of the hidden gem Bebra Gardens. Knaresborough is also home to Mother Shipton Cave should you wish to visit. A day at leisure exploring before we return to Lincolnshire late afternoon.



North Yorkshire Gems

YOUR ITINERARY

Saturday | A morning greeting from your taxi driver as you are met at your front door before meeting the coach to depart on your holiday. Today we make a lunch stop in the stunning market town of Beverley. Easily explored on foot, the town has the perfect mix of independently owned boutiques and High Street stores, along with its popular market. Don't miss the Minster, arguably one of Europe's best Gothic buildings.

Sunday | This morning we head to Pickering to board the North Yorkshire Moors Railway and make the one way journey through the stunning Yorkshire Moors to the beautiful seaside resort of Whitby.

Monday | A leisurely breakfast before spending the day exploring the wonderful seaside resort of Scarborough.

Tuesday | Today we visit Castle Howard – a place like no other. Home to the Earl's of Carlisle, the Howard family. Castle Howard's friendly and knowledgeable guides are on hand to share their stories



with you as you tour the house at your own pace, exploring a treasure trove of inspiring architecture and interiors, as well as world-renowned collections. With 1,000 acres of parkland & gardens to explore, Castle Howard is a haven of peace and tranquillity with extensive woodland walks, temples, lakes and fountains. The monumental landscape offers breathtaking views at every turn.

Wednesday | After breakfast we must bid farewell to our hosts for the break. We begin our journey south to Lincolnshire, making a lunch stop in Bridlington for one last seaside stroll before returning to Boston where your taxis will be waiting for you to complete your journey.

Saturday 5th July 2025

5 Days | **£439** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at Esplanade Hotel
- ✓ Door-to-Door Service
- ✓ Porterage
- ✓ Nightly entertainment
- ✓ Beverley
- ✓ Pickering
- ✓ North Yorkshire Moors Railway
- ✓ Whitby
- ✓ Castle Howard
- ✓ Scarborough
- ✓ Bridlington

ACCOMMODATION

Esplanade Hotel, Scarborough

The Esplanade Hotel sits in a commanding location overlooking Scarborough's sandy beach and harbour.

With picture-postcard views, charming Victorian elegance and the warmest of welcomes, Scarborough's Esplanade Hotel is the perfect place to enjoy a traditional seaside family holiday. Overlooking the sweeping sands of the South Bay, it's the ideal spot to take in the true beauty of this North Yorkshire resort.

You'll find a variety of facilities on offer including comfortable lounges and a daytime bar with access to the roof terrace and it's unrivalled views of the coastline. In the evenings the Belmont Suite plays host to our fabulous live entertainment – the perfect place to unwind and let your hair down.

A fabulous hotel with picture-postcard views, charming Victorian elegance, and the warmest of welcomes, Scarborough's Esplanade Hotel is the perfect place to enjoy a traditional seaside family holiday. Overlooking the sweeping sands of the South Bay, it's the ideal spot to take in the true beauty of this North Yorkshire resort.

There is also a lift to most floors.



Delightful Dorset

YOUR ITINERARY

Monday | We depart Boston early morning as we begin our journey to the south coast. Your driver will ensure that appropriate comfort stops are made throughout your journey, before arriving at The Crown Hotel Weymouth late afternoon, with time to settle in before your evening meal.

Tuesday | Firstly, let us take you to the village of Corfe, with its breathtaking view of Corfe Castle. Nestling in a Purbeck limestone landscape in Dorset. It has had multiple uses over the last 10 centuries. Then we go on to Scenic Swanage via the Swanage Railway, a Dorset town at the eastern end of the Isle of Purbeck. If you wish to take a stroll there are plenty of trails to explore or shops to peruse. Then maybe relax and enjoy some well-earned refreshments in the many cafes or restaurants, Swanage has something for all ages.

Wednesday | A Day to enjoy at your leisure, Weymouth is one of Britain's most attractive resorts with its level promenade from which there are grand views of the coastline. An optional tour to Lulworth Cove and Durdle Door will run this afternoon.



Thursday | Discover the rich heritage of Bridport and West Bay during this memorable excursion. Bridport is often referred to as the Gateway to the Jurassic Coast, boasting a history steeped in craftsmanship and trade. During the afternoon we make the short drive to West Bay, famously featured in the television series Broadchurch, it sits as a picturesque gem on the Jurassic Coast.

Friday | We must bid farewell to our hosts as we depart after breakfast, beginning the journey back to Lincolnshire. With suitable stops made on route, we arrive in Boston late afternoon, greeted by your taxi drivers to complete your door-to-door pick up return service.

Monday 14th July 2025

5 Days | **£479** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at the Crown Hotel
- ✓ Door-to-Door Service
- ✓ Porterage
- ✓ Entertainment
- ✓ Weymouth
- ✓ Swanage Railway
- ✓ Corfe Castle
- ✓ Lulworth Cove and Durdle Door
- ✓ Bridport
- ✓ West Bay

ACCOMMODATION

Crown Hotel, Weymouth

The charm and character of the Crown Hotel lies in the warm and friendly atmosphere which always prevails. The management & staff take a special interest in making sure your stay is a total success. The hotel is located in an extremely favourable position at the top of Weymouth's town centre, next to the Town Bridge overlooking the historic fishing harbour, and just a few minutes' walk from the picturesque Brewer's Quay. Weymouth's beautiful sandy beach is less than 5 minutes' walk from the hotel. All 85 bedrooms are fully en-suite, tastefully decorated and include TV & tea & coffee making facilities. Hotel facilities include a first floor residents lounge, The Vaults Bar and Restaurant and a residents bar where there is nightly entertainment during the season.

A lift serves all floors.



Sunday 27th July 2025

4 Days | £389 per person
£105 Single Supplement

PRICE INCLUDES

- ✓ 3 nights dinner, bed and breakfast at the The Queen at Chester Hotel
- ✓ Door-to-Door Service
- ✓ Chester
- ✓ Liverpool
- ✓ Chester River Cruise and Lunch

ACCOMMODATION

The Queen at Chester Hotel

Our beautiful 4-star hotel combines great tradition and history with the most modern facilities and contemporary design. Marvel at the vaulted ceilings, spectacular staircases and regal public areas of this stately building. All rooms are en-suite with TV, hairdryer, trouser press and tea & coffee making facilities.

The hotel has a lift.

Chester

City Break

YOUR ITINERARY

Sunday | We depart Boston 9am and begin our journey to the historic, charming city of Chester. Arriving early afternoon, you have time to explore prior to checking into our hotel.

Monday | A leisurely start to our day as you enjoy time to explore Chester at your leisure, meet the group at mid-day to board the Chester City Cruise. Cruise the stunning River Dee as you enjoy lunch onboard.

Tuesday | Enjoy day out to Liverpool, a diverse, energetic and exciting city brimming with modern facilities and plenty of heritage and culture. Explore the superb shopping areas, including Liverpool One. If shopping is not to your taste, then why not spend some time visiting the city's waterfront or visit one of the famous city cathedrals. Beatles fans can take in all the famous landmarks including Penny Lane, Strawberry Fields and the iconic Cavern Club, and museum lovers will enjoy the Tate Liverpool Gallery and the Merseyside Maritime Museum.



Wednesday | Departing after breakfast we travel to Bakewell, with time to taste the wonders and explore the market prior to our mid-afternoon departure to return to Boston.





Thursday 31st July 2025

6 Days | **£599** per person

No Single Supplement

Getaway to the Isle

YOUR ITINERARY

Thursday | An early morning departure from the local area as we head south to begin our break. Making suitable stops along the way we arrive in the south mid-afternoon, ready for our ferry crossing to the Isle of Wight.

Friday | Ryde – ‘The Gateway to the Island’. Cowes – home of the famed Regatta, the largest town on the Isle of Wight, with a rich history and beautiful seafront. Early afternoon we travel to historic town of Newport.

Saturday | Today we enjoy a tour of the island, visiting Godshill, Isle of Wight Pearl and Alum Bay.

Sunday | An excursion to the west of the island, taking in the spectacular views along the old military road. We pause to admire the beautiful St Agnes Church, before continuing to world-famous Needles Landmark Attraction, and one of the Isle of Wight’s most iconic sights. Perhaps visit Alum Bay Glass, the Sand Shop or the Isle of Wight Sweet Manufactory (charges may apply at each). We round off the day in Yarmouth, with its picturesque harbour, for time at leisure.



Monday | Step back to a bygone era with a journey onboard the Isle of Wight Steam Railway. Settle into the beautifully restored Victorian and Edwardian carriages as you pass through the island’s unspoilt countryside and ancient woodlands. After arriving at our departure, you’ll enjoy a free afternoon in Sandown.

Tuesday | An early morning we must bid farewell to our hosts and begin our journey back to Boston. We will ensure that suitable lunch and coffee stops are made en-route back to Boston, arriving late afternoon.

PRICE INCLUDES

- ✓ 5 nights dinner, bed and breakfast at the the Trouville Hotel
- ✓ Door-to-Door Service
- ✓ Porterage
- ✓ Ferry Crossing
- ✓ Ryde
- ✓ Shanklin
- ✓ Ventnor
- ✓ Alum Bay
- ✓ Isle of Wight Steam Railway

ACCOMMODATION

Trouville Hotel, Sandown

The Trouville is centrally situated directly opposite the beach in the centre of Sandown’s seafront with panoramic views over the sweep of Sandown Bay. Facilities include a restaurant, bar and lounge, plus an indoor leisure facility with four lanes of short mat bowls. All bedrooms (except singles) have a sea view and feature flat screen television, telephone, hairdryer and tea & coffee making facilities.

Lift available.





Friday 8th August 2025

2 Days | **£169** per person
£44.50 Single Supplement

PRICE INCLUDES

- ✓ 1 night dinner, bed and breakfast at The Royal Hotel
- ✓ Beverley
- ✓ Whitby
- ✓ Robin Hood's Bay
- ✓ Local Joining Points

ACCOMMODATION

The Royal Hotel, Whitby

The Royal Hotel is in a fantastic location in the West Cliff area of Whitby, overlooking the harbour and opposite the famous Whalebone Arch. At this hotel, you'll receive a warm welcome, outstanding Yorkshire hospitality and all you need for a relaxing holiday in Whitby, one of the UK's most visited seaside destinations. From its cliff top location, the hotel offers breathtaking views over the seaside town, Whitby Abbey and the harbour, bustling with fishing boats and larger vessels. Each bedroom has an en-suite bathroom, TV, hairdryer and tea & coffee making equipment.

There is a lift to all floors.

COACH JOINING POINTS

- ✓ Spalding Bus Station
- ✓ Phil Haines Depot
- ✓ Boston Coach Park

Whitby

Overnight

YOUR ITINERARY

Friday | Join our coach at one of our convenient joining points, we depart the local area by 8am and begin our journey north to Whitby. Beverley is perfectly positioned in our journey to accommodate a coffee stop and a welcome break in our journey. After our stop, we continue the journey north to Whitby, arriving by 1.30pm the day is then yours to explore at leisure prior to your evening meal at the hotel.

Saturday | A hearty breakfast to start the day and then on with the exploring Whitby. Fish and chips and ice cream; history and culture; vampires and Goths: it's all on offer

at this loved seaside town. Whitby wallows in history, including fishing, the jet industry (did you know that it's still the best place in the world to find the gleaming black gemstone so beloved by the Victorians?), Captain Cook (who was born nearby, and whose famous ship the Endeavour was Whitby-built) and whaling. We depart Whitby early afternoon and make the short journey to charming, historic seaside village of Robin Hood's Bay, with time for a stroll and an ice cream before we commence our journey back to Lincolnshire.





Blackpool Wonders

YOUR ITINERARY

Monday | You are greeted by the driver of your door-to-door taxi service as you make your way to Boston to join the main coach. Departing Boston around 10am we head directly to Blackpool and make an appropriate lunchtime stop en-route. Arriving at the Adelaide House Hotel you have time to settle in before your evening meal.

Tuesday | A full free day to enjoy the delights of the Lancashire seaside town of Blackpool "Las Vegas of the North".

Wednesday | Southport today is still one of the most popular seaside resorts in the UK. You can blow the cobwebs away with a walk down to the end of Southport Pier, a historic landmark on the seafront.

Thursday | An afternoon at The Blackpool Tower, the Afternoon Tea experience enables you to enjoy live music in the Ballroom from the mighty Wurlitzer provided by our talented organists and watch the dancers on the World's greatest dance floors, and even join in yourself.

Friday | We start the day at Fleetwood, the Victorian seaside town with a stunning promenade, beautiful marina and famous market! After lunch we travel around the coast to Morecambe, for some sandy strolls and time to explore.

Saturday | Join us today as we head to Bury Market for a unique shopping experience. One of the oldest most popular markets in the UK, featuring over 400 stalls. Shop for anything and everything all in one location.

Sunday | Our penultimate day is spent in the seaside resort that we have called home this week. A final day at leisure to explore the wonders of Blackpool.

Monday | We must bid farewell to our hosts this morning and begin our return journey to Lincolnshire, appropriate comfort stops will be made en-route. Your door-to-door taxi service will be waiting to take you back to your home when we arrive in Boston.

Monday 11th August 2025

8 Days | **£499** per person

£50 Single Supplement

PRICE INCLUDES

- ✓ 7 nights dinner, bed and breakfast at the Adelaide House Hotel
- ✓ Door-to-Door Service
- ✓ Porterage
- ✓ Entertainment
- ✓ Blackpool
- ✓ Southport
- ✓ Blackpool Tower and Afternoon Tea
- ✓ Bury Market
- ✓ Fleetwood Market
- ✓ Morecambe Bay

ACCOMMODATION

Adelaide House Hotel

With prime position in the town centre opposite the Winter Gardens and Houndshell Shopping Centre, and only minutes from the Tower, Beach, Theatres and Attractions, makes the Adelaide is the ideal destination for your holiday. A good size Blackpool hotel with a regular entertainment programme and choice menu, but we still retain the comfort and hospitality of a family run establishment. All rooms are en-suite, with tea and coffee making facilities, flat screen TV's and hairdryers. Free Wi-Fi is available throughout the hotel.

There is a lift to all floors.

© philhains.com



Monday 1st September 2025
 5 Days | **£519** per person
 £120 Single Supplement

Delightful Durham

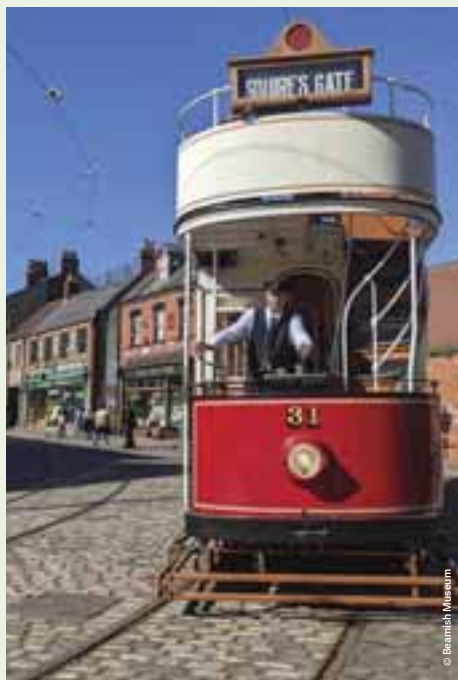
YOUR ITINERARY

Monday | After our morning departure we head north and enjoy a lunch stop in the market town of Harrogate. Then moving on to our hotel, arriving with time to settle in before our evening meal.

Tuesday | Today we visit the city of Durham where you will find yourself among some of the world's finest architecture. This is a truly beautiful city, where the famous castle and cathedral, together designated a UNESCO World Heritage Site, dominate the skyline.

Wednesday | The Beamish Open Air Museum. A living, working museum, set in 350 acres of beautiful Durham Countryside. Costumed folk bring to life the 1820s Pockerley Old Hall and Landscape, 1900s Town, 1900s Pit Village, 1940s Farm, 1950s Town and 1950s Spain's Field Farm. An opportunity to discover fascinating stories of everyday life in the North East through time.

Thursday | Follow in the footsteps of the powerful Prince Bishops of Durham at The Auckland Project, a unique collection of heritage attractions, galleries and gardens.



Friday | Sadly, after a hearty final breakfast we must begin our journey home. We visit the town of Thirsk en-route, with time to explore the stunning market town and visit The World of James Herriot. We return to Boston late afternoon where your taxi's will be waiting for you to complete your return journey.

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at the Marriott Durham Royal County
- ✓ Door-to-Door Service
- ✓ Porterage
- ✓ Harrogate
- ✓ Auckland Project Untapped
- ✓ Beamish The Living Museum of the North
- ✓ Durham
- ✓ World of James Herriot

ACCOMMODATION

Marriott Durham Royal County

Centrally located in the historic city of Durham, Delta Hotels by Marriott Durham Royal County boasts views of Durham Cathedral and Durham Castle and is situated on the banks of the River Wear. Each room at Delta Hotels by Marriott Durham Royal County Hotel features a flat screen TV and complimentary access to the leisure centre. Some rooms offer views of the River Wear and upgraded bathroom facilities. The hotel also boasts an indoor gym.

The hotel has a lift.





Monday 8th September 2025

4 Days | **£399** per person
£75 Single Supplement

PRICE INCLUDES

- ✓ 3 nights dinner, bed and breakfast at the the Whitehouse Hotel
- ✓ Door-to-Door Service
- ✓ Portorage
- ✓ Leamington Spa
- ✓ Worcester
- ✓ Croome and RAF Museum
- ✓ Sudeley Castle and Gardens
- ✓ Market Harborough

ACCOMMODATION

Whitehouse Hotel, Worcester

The Whitehouse Hotel is in the heart of Worcester, close to the shops, cafes, and central attractions. Foregates Brasserie serves good quality meals and there is a bar to relax in after dinner. All bedrooms are en-suite with TV, telephone, tea making facilities, safe, complimentary toiletries, and Wi-Fi. The hotel has a Leisure Club with swimming pool, sauna, Jacuzzi and fully equipped gym.

There is a lift.

West Midland Wonders

YOUR ITINERARY

Monday | We depart the local area mid-morning to journey to The Whitehouse Hotel. We make a lunch stop in Royal Leamington Spa, with wide boulevards, stunning architecture and award-winning parks provide a sophisticated backdrop to this Regency town.

Tuesday | A morning visit to Croome and the RAF Museum, expect the unexpected. Incredible innovation, devastating loss, remarkable survival and magnificent restoration all in one place. We return to Worcester for an afternoon at leisure.

Wednesday | Discover 1,000 years of English royalty, romance, ruin, and revival. Follow in the footsteps of Kings, Queens, the good, the great, and the controversial. Explore ten exquisite, award-winning



gardens, romantic ruins, and sculpture safari trail. Acquaint yourself with the lives and treasures of Sudeley's illustrious past.

Thursday | We must bid farewell to the West Midlands, making a lunch stop at Market Harborough en-route, we return to Boston late afternoon.



© Flickr - M.E. Smelevich

Friday 19th September 2025

4 Days | **£409** per person
£88.50 Single Supplement

PRICE INCLUDES

- ✓ 3 nights dinner, bed and breakfast at the Derby Mickleover Hotel
- ✓ Door-to-Door Service
- ✓ Porterage
- ✓ Trentham Gardens
- ✓ Chatsworth House
- ✓ Cromford Mill and Cromford Canal Cruise with Cream Tea
- ✓ Bakewell Market Day

ACCOMMODATION

Derby Mickleover Hotel

Just west of Derby, Derby Mickleover Hotel offers a central base for exploring attractions around the city and the beautiful Peak District National Park. Rooms offer en-suite TV, tea and coffee making facilities, hairdryer and iron. The hotel also offers a pool, bar, lounge and sauna.

This hotel has a lift.

Perfect Peaks

YOUR ITINERARY

Friday | We depart the local area mid-morning and travel to Trentham, such a special place. 725 acres of spectacular natural beauty and home to award-winning Gardens, glorious ancient Woodland, a unique outdoor shopping village, events galore and so much more.

Saturday | Today we visit the magnificent residence of the Duke of Devonshire, Chatsworth House. The current property dates from the 17th century and has the reputation as the grandest country house in England. We tour the lavish interiors at our leisure then view the splendid gardens, set in the most glorious countryside.

Sunday | We begin our day in Cromford, from where we enjoy a return 2-hour narrow boat cruise through the picturesque Derwent Valley. We finish our morning with a visit to Sir Richard Arkwright's Cromford Mills, a UNESCO World Heritage Site. We also visit the beautiful town of Matlock Bath for an afternoon coffee stop.



© Flickr - Maryn Wright

Monday | After departing our hotel after breakfast we make the scenic drive through the peaks to the market town of Bakewell. With free time to enjoy this town at leisure on market day before we depart mid-afternoon to return to Boston.



© Flickr - Simon Curry



Friday 26th September 2025
 4 Days | **£469** Standard Bungalow
 per person
£489 Plus Bungalow per person

PRICE INCLUDES

- ✓ 3 nights full board including 4 meals a day at Potters Resort Hopton
- ✓ Door-to-Door Service
- ✓ Portorage
- ✓ Comfortable Accommodation
- ✓ Full daytime activity programme
- ✓ First class evening entertainment every night
- ✓ Drinks included throughout your stay

Potters

All Inclusive Weekend

YOUR ITINERARY

Friday | An early morning departure as you begin your weekend break. You enjoy a scenic drive through the Norfolk Broads with a lunch stop at Wroxham before your arrival at Potters at 3pm.

Saturday & Sunday | Two full days at leisure to explore and enjoy the wonders of Potters Hopton resort, with a wide range of activities included with your all inclusive package.

Monday | After breakfast we bid farewell from Potters, we make the short journey to Great Yarmouth. A delightful seaside destination that offers a perfect blend of traditional charm and modern attractions, we depart mid-afternoon to complete our journey to Boston.



ACCOMMODATION

Potters Resort Hopton

The popular resort is situated in Hopton-on-Sea overlooking the picturesque Norfolk Coast. The family owned 5-star resort was the UK's first All Inclusive Holiday Resort and has set the bar in the UK holiday industry for over 100 years. Not to mention they have consistently held a five-star holiday rating for 21 years in a row! There is so much to do, from daily activities, quizzes, competitions, sports and games, all designed exclusively for adults. Activities include: Adventure golf, air rifle shooting, archery, badminton, bingo, boules, bowls, darts, exercise and dance classes, an arcade game zone, indoor curling, pool, snooker, table tennis, ten pin bowling and so much more!

Unwind and make the most of the leisure facilities they have on offer too, including a luxury whirlpool, two heated swimming pools, sauna cabin and steam room. Perhaps even treat yourself to one of the many treatments available in the Aphrodite Beauty Studio on Resort. For a more energetic workout, try the state-of-the-art gym equipped with treadmills, bikes, cross trainers and rowers.

All rooms offer an en-suite bathroom, TV with Freeview channels, tea and coffee making facilities and free Wi-Fi. A chance to upgrade to a Bungalow Plus, room includes more contemporary décor and extra comfort. Besides the standard facilities, these rooms include an iron and ironing board, a hairdryer, and a drinks fridge/cooler.





Friday 17th October 2025
 4 Days | **£349** per person
 £10 Single Supplement

PRICE INCLUDES

- ✓ 3 nights dinner, bed and breakfast at the Adelaide House Hotel
- ✓ Door-to-Door service
- ✓ Porterage
- ✓ Bury Market
- ✓ Blackpool Illuminations
- ✓ Blackpool
- ✓ Southport
- ✓ Skipton Afternoon Tea Cruise

ACCOMMODATION

Adelaide House Hotel

With prime position in the town centre opposite the Winter Gardens and Houndshell Shopping Centre, and only minutes from the Tower, Beach, Theatres and Attractions, makes the Adelaide the ideal destination for your holiday. A good size Blackpool hotel with a regular entertainment programme and choice menu, but we still retain the comfort and hospitality of a family run establishment. All rooms are en-suite, with tea and coffee making facilities, flat screen TV's and hairdryers. Free Wi-Fi is available throughout the hotel.

There is a lift to all floors.

Lakes and Lights

YOUR ITINERARY

Friday | Following your door-to-door pick-ups we depart the local area and head to Bury Market for a unique shopping experience. One of the oldest most popular markets in the UK, featuring over 400 stalls. Shop for anything and everything all in one location. We complete our journey to The Adelaide House Hotel arriving late afternoon.

Saturday | A full free day to enjoy the delights of the Lancashire seaside town of Blackpool "Las Vegas of the North". After an early evening meal we board the coach and enjoy a tour of the Blackpool Illuminations.

Sunday | Today's excursion takes you to the wonderful Southport, an attractive, classic English seaside town. The beautiful historic pier, lovely sandy beaches and range of eateries boasting the use of local produce.

Monday | This morning we must bid farewell to our hosts, we travel



to Skipton on our return journey for a little free time before boarding our vessel on the Leeds Liverpool Canal and enjoying a fabulous afternoon tea.

We arrive back in Boston late evening and meet our taxis to complete the final part of our homeward journey.



Saturday 4th October 2025
 8 Days | £789 per person
 £138.50 single supplement

Scottish Highlands

YOUR ITINERARY

Saturday | Following your taxi collections we depart the local area mid-morning and begin our journey north. We take a lunch break in our journey in the stunning market town of Skipton. Arriving at our overnight hotel, Shap Wells in time to settle in before the evening meal.

Sunday | After a hearty breakfast we bid farewell to our hosts at Shap Wells and continue our journey north. We visit the stunning Royal Stirling where the skyline is dominated by its castle, towering over some of the most important battlefields of Scotland's past. We then complete the final part of our journey to our hotel.

Monday | A day to relax after all your travelling and enjoy the delights of Fort William. Take an optional journey on the famous Mallaig Railway (fare not included). Or simply relax in the hotel's indoor pool.

Tuesday | Today we visit the Isle of Skye, enjoy a wonderful coach tour taking us past Eilean Donan Castle to Kyle of Lochalsh for a mid-morning crossing to Skye. Journey on through the mountains to the town of Portree, nestled in famous scenery. More breathtaking views as we head south to Armadale and the afternoon crossing to Mallaig. Continuing along the famous route of the Mallaig railway following Loch Eil and Loch Eilt and back to Fort William.

PRICE INCLUDES

- ✓ 1 night dinner, bed and breakfast at Shap Wells, Penrith
- ✓ 5 nights dinner, bed and breakfast at Ben Nevis Hotel Fort William
- ✓ 1 night dinner, bed and breakfast at Peebles Hydro
- ✓ Door-to-Door Service
- ✓ Porterage
- ✓ Stirling
- ✓ Fort William
- ✓ Loch Ness Cruise and Inverness
- ✓ Isle of Skye
- ✓ Loch Lomond Cruise
- ✓ Oban



© Flickr - Terry Ott



Wednesday | We head for the capital of the Highlands, Inverness, passing through the Great Glen and along the banks of Loch Ness. Keep your cameras at the ready to capture Nessie. Make history and headline news with an authenticated photo. We enjoy a 50 minute Loch Ness Cruise, the perfect way to experience the sights, wildlife and history of the famous loch.

Thursday | A leisurely morning coach drive through quaint fishing villages as we head along the banks of Loch Linnhe to Oban, 'Gateway



to the Islands'. Oban is a town in a picture postcard setting – inspiring writers, artists and composers alike over the centuries. Enjoy a stroll along the promenade or call in to the local attractions including the Oban War and Peace Museum and the Oban Distillery. Scottish goodies along George Street and adjacent lanes. Time permitting, we continue along the western coastline to the picturesque Isle of Seil and the ancient, humped Bridge of Clachan.

Friday | After breakfast we depart our hotel and begin our journey south, we visit Glencoe, the pretty little village located at the foot of the Glencoe mountains where the River Coe flows into Loch Leven. Today also offers the opportunity for an exciting Loch Lomond Cruise, after the cruise we depart and travel to our overnight hotel, Peebles Hydro.

Saturday | A final hearty Scottish breakfast before we depart this morning, we bid farewell to Scotland and begin our journey back to Lincolnshire. Appropriate coffee and lunch stops will be made en-route. Upon your return to Boston you will be greeted by your taxi driver for the final leg of your journey.

ACCOMMODATION



Shap Wells Hotel

Our first overnight stop at the Shap Wells Hotel, situated in a secluded, wooded valley, high in the Shap Fells and surrounded by mountain streams.



Ben Nevis Hotel, Fort William

Situated on the edge of Fort William, at the foot of Ben Nevis, the hotel provides a warm Scottish welcome. Tasty local fayre to round off your day. The leisure centre with an indoor pool, sauna, Jacuzzi, is the perfect place to unwind.

The hotel has no lift, but has a number of ground floor rooms.



Peebles Hydro

Proudly dominating Peebles from Venlaw Hill for over a century, the 4-star Peebles Hydro is a stunning Victorian building surrounded by beautiful forest and rolling hills. With a superb restaurant, several inviting lounge and bar areas along with a leisure club with swimming pool and sauna.



Monday 27th October 2025

5 Days | **£489** per person
£120 Single Supplement

North Wales Explorer

YOUR ITINERARY

Monday | With a mid-morning departure we begin our journey to The Celtic Royal Hotel. Your driver will ensure that appropriate stops are made en-route.

Tuesday | Nestled in the foothills of Snowdonia in North Wales, Bodnant Garden National Trust is a garden for all seasons. Located on a Conwy Valley hillside the 80-acre garden descends dramatically from neat lawns and grand, flower-filled terraces, through informal shrub borders, meadows and woods, to a valley of water gardens and giant trees. In the summer enjoy the rose gardens, lily ponds, billowing flower beds and wildflower meadows – The scale, grandeur and scenic beauty of Bodnant Garden is immense. We then return to Caernarfon to enjoy the remainder of the day at leisure.

Wednesday | After a hearty breakfast our scenic journey takes us to Porthmadog to board the Ffestiniog Railway. The Ffestiniog Railway is the world's oldest narrow gauge with almost 200 years of history, taking you on a 13½-mile journey from the harbour in

Porthmadog to the slate-quarrying town of Blaenau Ffestiniog. These historic trains climb over 700 feet from sea level into the mountains through tranquil pastures and magnificent forests, past lakes and waterfalls, round tight bends (even a complete spiral) clinging to the side of the mountain or tunnelling through it. A real holiday highlight is in store this afternoon. Dreamy arrays of colourful blooms and intriguing architecture make the stunning Italiante village of Portmeirion a magical day out.

Thursday | Llandudno is the largest resort in Wales and boasts a unique location. Lying between the western Great Orme and eastern Little Orme are two beautiful beaches, the award-winning north shore and the sand duned west shore. Perhaps take a ride on the Great Orme Tramway and enjoy the views from the Great Orme summit or take a stroll along the longest pier in Wales.

Friday | After breakfast we travel home with comfort stops en-route. Your taxis will be waiting for you upon your return.

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at the Celtic Royal Hotel
- ✓ Door-to-Door service
- ✓ Porterage
- ✓ Bodnant Gardens
- ✓ Caernarfon
- ✓ Portmeirion
- ✓ Welsh Highland Railway
- ✓ Llandudno

ACCOMMODATION

Celtic Royal Hotel

This popular 3-star hotel is within walking distance of Caernarfon's walled town and castle, a UNESCO World Heritage site, between Snowdonia's mountains and the sea. Spacious contemporary rooms feature TV and hospitality tray. The Celtic Royal Hotel features a cosy bar, restaurant, gym, indoor heated pool, sauna, bubble pool and steam room.

There is a lift to all floors.





Monday 3rd November 2025

5 Days | **£489** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at Nidd Hall
- ✓ Door-to-Door service
- ✓ Porterage
- ✓ Skipton
- ✓ York with Guided Tour
- ✓ Lakeside Village
- ✓ Knaresborough and Harrogate

ACCOMMODATION

Warners Hotel, Nidd Hall

Nidd Hall is a historic and charming grade 2 listed building providing every modern facility to ensure a thoroughly relaxing stay. As you wander through the sumptuous lounges, bars and library, it evokes a sense of life at its most gracious. With its own lake and stunning gardens, the exterior of Nidd Hall is as breathtaking as the interior. In the evening settle down for some excellent food followed by some first class entertainment in the fabulous cabaret venue.

The quality accommodation in the hotel and adjoining apartments includes private facilities, colour TV, hairdryer, tea & coffee making facilities & toiletries pack. Bedrooms are located both within the main house and set away from the hall overlooking the gardens and leisure area.

There is a lift to all floors.

Martinis and Mistletoe and Nidd Hall

YOUR ITINERARY

Monday | We depart the local area mid-morning to begin our journey north. We visit the market town of Skipton for a lunch stop en-route to our hotel, Nidd Hall.

Tuesday | After breakfast we head to the stunning city of York. Once in the city the group can enjoy the hop on hop off sightseeing bus around the city with full commentary before enjoying free time to explore at your leisure.

Wednesday | With so much to offer at Warners, Nidd Hall today is yours to enjoy at your own pace.

Thursday | Knaresborough is our first stop of the day. Discover the picturesque riverbank and the iconic Victorian viaduct towering over the River Nidd, alongside the ruins of Knaresborough Castle.

A perfect day exploring two gems in Yorkshire's crown. After lunch we head to the equally stunning spa town of Harrogate.

Friday | We depart the hotel this morning and begin our journey back to Lincolnshire, stopping at the Lakeside Shopping Village en-route.





Monday 24th November 2025

5 Days | **£489** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at Durley Dean Hotel
- ✓ Door-to-Door service
- ✓ Porterage
- ✓ Evening Entertainment
- ✓ Beaulieu
- ✓ New Forest Tour and Lyndhurst
- ✓ Bournemouth

ACCOMMODATION

Durley Dean Hotel, Bournemouth

The Durley Dean Hotel is a historic Victorian townhouse hotel situated close to the beaches of Bournemouth. This 3-star hotel offers bright and modern rooms which help to make you feel right at home. All 112 bedrooms each feature air conditioning, a flat screen TV, tea and coffee making facilities and a work area. All rooms also have a private bathroom with a hairdryer. To help guests unwind, there is full and complimentary access to the leisure centre facilities, including a swimming pool, sauna and fully equipped gym. The No. 28 Restaurant at the Durley Dean Hotel is the perfect choice for your dining needs providing a wide range of delicious locally sourced British Cuisine which will leave you wanting more. The Durley's lounge bar offers Dorset Cream Teas, beverages and snacks during the day. The hotel is well-placed, just a short walk from the bars and shops in the town centre and the famous pier. If you are seeking the perfect getaway to Bournemouth, then the Durley Dean Hotel is a perfect choice.

There is a lift to all floors.

Turkey and Tinsel in Bournemouth

YOUR ITINERARY

Monday | Following your home taxi collection we travel to Bournemouth, arriving in the afternoon at the Durley Dean Hotel for our 4-night stay, on a dinner bed and breakfast basis.

Tuesday | Today's excursion takes you to the wonderful Beaulieu, with so much to see and do. Your ticketed entry provides you with access to the World of Top Gear, National Motor Museum, Palace House and Gardens and Beaulieu Abbey.

Wednesday | The day is free for you to explore Bournemouth. Enjoy a stroll along the cliff top and promenade or maybe visit Bournemouth's wide range of shops and do some Christmas shopping. Dinner this evening is followed by entertainment.



Thursday | Join the coach this morning for a drive into the New Forest, enjoy your tour through the glorious woods and heathland. The tour takes you to Lyndhurst with an opportunity to explore this welcoming and delightful village.

Friday | Sadly this morning we depart our hotel and head back to Boston where our door-to-door service will be waiting to return you home.





Friday 28th November 2025

3 Days

Single | **£409** per person

Twin/Double | **£289** per person

Triple | **£269** per person

PRICE INCLUDES

- ✓ 2 nights bed and breakfast at Copthorne Tara Hotel, Kensington
- ✓ Local Joining Points

ACCOMMODATION

Copthorne Tara Hotel, Kensington London

As the closest hotel to Kensington High Street, The Copthorne Tara Hotel London is perfectly situated to explore the best of Kensington. The warm and comfortable hotel is just a three-minute walk from the High Street, located nearby the iconic Royal Albert Hall and the beautiful Kensington Palace Gardens. Facilities include, TV, tea making facilities, gym and Wi-Fi.

This hotel has a lift to all floors.

COACH JOINING POINTS

- ✓ Boston Coach Park
- ✓ Spalding Bus Station
- ✓ Phil Haines Depot

London Minibreak

YOUR ITINERARY

Friday | Join our coach at one of our convenient joining points, we depart the local area by 8am and begin our journey south to the capital. The driver will ensure that you make appropriate comfort stops en-route. Arriving in London at 12pm, drop and store your luggage safely at the hotel as you then head out to explore.

Saturday | After breakfast the day is yours, with your perfectly set base, head off to explore the wonders of our capital city.

Sunday | Your final breakfast at the Copthorne Tara this morning before your final chance to take in the sights and sounds of the big city. Meeting back at the hotel at 3pm to board the coach and complete your journey back to Boston.





Monday 1st December 2025
 5 Days | £449 per person
 No Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at Clarence House Hotel
- ✓ Door-to-Door service
- ✓ Porterage
- ✓ Evening Entertainment
- ✓ Tenby
- ✓ Haverfordwest and St Davids
- ✓ Pembroke

ACCOMMODATION

Clarence House Hotel, Tenby

Superbly situated with stunning views. Overlooking Tenby's South Beach with views across to Caldey Island, this informal hotel is a short walk from Tenby High Street. A warm welcome and the best in hospitality awaits you. The down-to-earth rooms feature en-suite bathrooms and flat screen TV's, plus tea and coffee making facilities.

There is a lift to all floors.



Turkey and Tinsel in Tenby

YOUR ITINERARY

Monday | Your coach driver will be waiting to greet you as your door-to-door pick up service brings you to meet the coach. Once aboard your journey west begins, heading across to South Wales. The driver will ensure suitable comfort breaks are made en-route before arriving at Clarence House Hotel to begin your 4-night stay.

Tuesday | Today we travel first to bustling Haverfordwest, an attractive and ancient county town of Pembrokeshire. We then continue to St Davids, Britain's smallest cathedral city and named after Wales' patron saint.

Wednesday | Today provides the opportunity for a leisurely breakfast before enjoying the wonderful harbour town of Tenby. With the Tenby Castle ruins on the headland overlooking the harbour, the castle walls and cobbled streets of quaint shops, Tenby brings character and charm in abundance.

Thursday | This morning we take a trip to Pembroke. Make your way along the high street with its cheery, colourful, mismatched houses and let the historic layout



draw you towards the castle walls. With many surviving medieval burgrave plots (long, narrow plots stemming from one main street), the town centre is interlaced with alleyways and narrow passages between buildings that lead steeply down off the ridge.

Friday | After our final breakfast at The Clarence House Hotel, we begin our journey back to Lincolnshire, making appropriate stops on route. Upon arrival at Boston, you will be met by your taxis to complete the door-to-door service.



© Dartmouth Steam Railway And River Boat Company

Monday 15th December 2025

5 Days | **£429** per person

No Single Supplement

PRICE INCLUDES

- ✓ 4 nights dinner, bed and breakfast at The Queens Hotel
- ✓ Door-to-Door service
- ✓ Portorage
- ✓ Evening Entertainment
- ✓ Christmas Train of Lights
- ✓ Totnes and Torquay
- ✓ Exeter
- ✓ Paignton

ACCOMMODATION

The Queens Hotel, Paignton

The Queens is a popular family run hotel ideally located in a level position just 200 yards from the town centre and seafront. Facilities include a heated indoor swimming pool, lounge bar, restaurant, plus an entertainment room & dance floor. All bedrooms feature TV & free Wi-Fi, telephone, plus tea & coffee tray.

There is a lift to all floors.



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Turkey and Tinsel in Paignton

YOUR ITINERARY

Monday | A warm welcome as your driver greets you with your door-to-door pick up service which will take you to meet the main coach at the central joining point. Once on board you begin your journey south to Devon. Your driver will make appropriate stops throughout your journey and ensure that you arrive at The Queens Hotel with time to settle in before your evening meal.

Tuesday | A Day at leisure in Paignton, the compact traditional seaside town home to a traditional pier, walk along the sea front or visit the town centre. Late afternoon we take the short journey to the Dartmouth Railway and enjoy THE CHRISTMAS TRAIN OF LIGHTS.

Wednesday | Today we travel to Totnes, blessed with some remarkable scenery and you can easily explore by following the walking and cycling routes leading around the town and towards the River Dart and the countryside. We then visit Torquay for you to explore at your leisure.



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Thursday | Visit Devon's biggest Christmas Market. Situated in Exeter's Cathedral Green, the market provides a brilliant festive atmosphere with its seasonal entertainment, festive chalets, west country produce, hand crafted gifts and entry into the cathedral.

Friday | After breakfast we must say farewell to Paignton and begin our journey North. The driver will make appropriate stops as you head back to Lincolnshire. Your taxis will be waiting to provide your door-to-door service.

DAY EXCURSIONS



Orchids at Kew Gardens

Tuesday 25th February

£47
per person

Kew's iconic Orchid festival returns in 2025 to brighten up the winter months. Taking over the Princess of Wales Conservatory the 29th Orchid festival draws inspiration from the unique flora and fauna of Peru. **Includes admission.**

London, Theatre or Explore

Saturday 8th March

£25
per person

We provide the transport for your day in London. With a West End drop off outside the Aldwych Theatre you are perfectly located to book a matinee theatre or jump on the tube to head off and explore.

Melton Mowbray

Tuesday 18th March

£14
per person

A vibrant market town with an abundance of specialist independent shops, tasty bistro's and cosy cafes. Visit the local market and grab some tasty local produce or hunt down a bargain.



Spring Lunch and Mystery Tour

Thursday 27th March

£39
per person

A warm welcome awaits you as you join us on our Spring mystery tour. Sit back and take in the wonderful scenery as we travel to our mystery destination. Upon our arrival at our destination, we will enjoy a two-course meal and have time to explore our location after we have eaten. Pre orders will be taken three weeks before you travel. **Please make staff aware of any dietary needs upon booking. Includes two course meal.**



Stamford and the Rutland Belle Cream Tea Cruise

Friday 4th April

£39.50
per person

A wonderful day to explore the stunning county of Rutland. Firstly, we head to Stamford, the beautiful, picturesque town hosts its weekly market on a Friday. Take your time to wonder and explore the stunning views, beautiful buildings and boutique shops. After lunch we head to Rutland Water where we board the fantastic Rutland Belle and cruise the circular route around the reservoir taking in the scenery from the water. **Includes cream tea cruise.**

Thirsk and Knaresborough

Thursday 10th April

£23
per person

We start the day in Thirsk where the rolling hills run into spectacular limestone valleys, with historic castles and ancient abbeys. Knaresborough is our second stop another charming Yorkshire market town. Discover the picturesque riverbank and the iconic Victorian viaduct towering over the River Nidd, alongside the ruins of Knaresborough Castle. A perfect day exploring two gems in Yorkshire's crown.



Cambridge

Saturday 12th April

£20
per person

Cambridge, a city of spires, colleges, theatres, arts, museums and shopping in stunning surroundings. A collection of old streets and houses run along the River Cam, a day to explore at your leisure.



King's Lynn

Tuesday 15th April

£13
per person

It may not be far to travel, but King's Lynn has a lot to offer. The Hanseatic town of King's Lynn was one of England's most important ports from as early as the 12th century and this maritime past is very much evident today. Fine old merchants' houses stretch down to the river between the cobbled lanes and the elegant Custom House overlooks the harbour. King's Lynn has the perfect mix of history and shopping.



Torvill and Dean: Our Last Dance

Saturday 26th April

£89.50
per person

Seize your chance to see the world's most famous ice dancing duo, Torvill and Dean perform together on ice, before they retire from skating for good! **Including stall seating.**

Joseph and his Technicolour Dream Coat

Wednesday 7th May

£72.50
per person

Join us at Norwich Theatre Royal for the multi-award-winning show. It has been performed hundreds of thousands of times including multiple runs in the West End and on Broadway, international tours in over 80 countries worldwide. It has become one of the world's most beloved family musicals. **Including stall seating.**



Norwich

Wednesday 7th May

£19
per person

Why not join us for the day shopping in Norwich, or alternatively spend your time enjoying the sights; walk by the riverside, visit the castle to name just a few. A day to explore as you please.

Cannon Hall Farm

Saturday 17th May

£38.50
per person

Come and visit our family-owned farm in the rolling Pennine foothills and spend the day admiring the scenery, the animals and letting the kids run off some steam in our amazing play areas. Cannon Hall Farm has also featured on Channel 5's A Yorkshire Farm. **Admission included.**

Beverley Market Day

Saturday 24th May

£21
per person

Take a step back in time and discover what life was like in the Medieval Beverley by taking a stroll along the Beverley Town Trail. Down narrow streets are antique shops and craft arcades, and on every other corner is a pub full of history and atmosphere.



Lincolnshire Wolds Railway and Cream Tea

Monday 26th May

£42
per person

Our Bank Holiday ride out begins with a visit to the historic market town of Louth. Early afternoon you depart to Ludborough Station the home of the Lincolnshire Wolds Railway, the only full-sized steam railway in Lincolnshire. Ride on the train, enjoy a delicious cream tea and make some new amazing memories, the heritage steam trains run between Ludborough and North Thoresby and promise to offer an enjoyable afternoon. **Includes railway fare and cream tea.**

DAY EXCURSIONS



London, Theatre or Explore

Thursday 29th May

£25
per person

We provide the transport for your day in London. With a West End drop off you are perfectly located to visit the theatre or jump on the tube to head off and explore. Coach will drop off and pick up outside the Aldwych Theatre.

Peter Beales Roses – Cream Tea and Tour

Tuesday 3rd June

£34.50
per person

A morning stroll around the stunning town of Thetford, after lunch we travel to Peter Beales Roses. If you love roses and want to buy some then the 3-acre rose garden at Peter Beales Roses is the place to visit. World leaders in Classic Roses and renowned RHS Chelsea Flower Show gold medallists, the wealth of knowledge available to welcome you is second to none. An extensive range of roses, companion plants, gifts and gardening products can be found within the garden centre. **Includes cream tea and tour.**



London Magical Waterways

Thursday 5th June

£43
per person

We travel to London's very own Little Venice, where you climb aboard the vessel on Regents Canal. Sit back and watch the world go by as you travel through the hidden, picturesque waterways of London. The Regents Canal Waterbus takes the 45-minute journey through London Zoo and Regents Park before arriving in Camden Lock. Enjoy an afternoon exploring the wonderful Camden Market. **Includes cruise.**



York

Saturday 21st June

£24
per person

One of the most beautiful and historic cities in the UK! With a fascinating past that dates back to Roman times, York is a city that is steeped in history and culture. From its stunning medieval architecture and winding streets to its bustling markets and world-class museums, there is something for everyone to enjoy in York. Whether you're looking to explore the city's rich history, indulge in some retail therapy or simply relax and unwind in beautiful surroundings, York is the perfect destination.



Chesterfield Market Day

Monday 23rd June

£20
per person

A traditional market with a variety of stalls selling food, fashion, home ware and gifts. The Market Hall has a variety of goods on offer including food, clothes, mobile phones, gifts, haberdashery with a Market Café. Venture out into the town and view the Crooked Spire, Chesterfield's best-known landmark as you walk down the High Street.

Summer Lunch and Mystery Tour

Thursday 26th June

£39
per person

Join us for a summer mystery! We cannot say much about this tour, however, our mystery tours are always great fun, with fabulous destinations, fabulous food and even better company! **This tour includes a two-course meal.**



Kinky Boots at Nottingham Theatre Royal

Thursday 3rd July

£74.50
per person

The Broadway and West End phenomenon, Kinky Boots the Musical, is strutting back into Nottingham in a brand-new production starring Strictly Come Dancing's Johannes Radebe as Lola, rising star Dan Partridge as Charlie Price, and Courtney Bowman will play Lauren. An evening performance at Nottingham Theatre Royal. **Including stall seating.**

Home and Garden Show at Ely Cathedral

Friday 11th July

£25
per person

Set in the magnificent cathedral and grounds, the show will feature specialist growers, plants and flowers, garden-related goods and furniture, artisan designs, homeware and garden products, fashion accessories, and delicious country foods and drink. There will be talks, demonstrations, expert advice and a variety of music and entertainment. **Includes admission.**



Ely at Leisure

Friday 11th July

£16.50
per person

Nestling under the big skies of the Fen countryside, in the shadow of its magnificent cathedral, Ely offers a wealth of attractions. As the second smallest city in England, it is compact enough to explore on foot. Dominating the skyline, it is one of England's most beautiful and largest cathedrals.



Bakewell Market Day

Monday 14th July

£22
per person

Monday is market day and Bakewell's relaxed and friendly stalls have been welcoming shoppers since 1330! You'll find fresh food, fashions, furnishings and everything in between at the largest market in the Derbyshire Dales with around 100 stalls. Spend the day in Bakewell, the 'capital' of the Peak District and home to the famous Bakewell Pudding! 2000 years ago the Romans discovered the warm springs of Bakewell and it's been attracting visitors ever since. Expect to find roaming wildfowl and charming cottages set amongst the winding, tranquil banks of the River Wye.



Norfolk Rail and Sail

Wednesday 16th July

£44
per person

Join us for a fabulous adventure, our day begins as we arrive at Aylsham Station where we board the Bure Valley Railway Norfolk's longest narrow-gauge railway. Where we travel through the pretty countryside from to Wroxham – the 'Capital of the Broads'. There's free time in Wroxham before our afternoon cruise and you may wish to hunt out one of the local fish and chip shops or small cafés for lunch. Finish the day on board a double-deck Mississippi Paddle Boat Steamer for an afternoon cruise on the lovely Norfolk Broads, sailing out of the pretty village of Horning. Outside you'll see timeless thatched houses, windmills and Norfolk reed beds and be able to enjoy interesting commentary along the way. **Includes rail fare and cruise.**

DAY EXCURSIONS



Sandringham Flower Show

Wednesday 23rd July

£39.50
per person

Sandringham Flower Show is one of the most prestigious horticultural events in the East of England. Now in its 139th year, it is much more than just a Flower Show. It is a unique event offering not only the best in horticulture but also an excellent day out, filled with family entertainment. Set in the magnificent surroundings of Sandringham Park with Sandringham House and Sandringham Church as a backdrop, this one-day Show attracts around 20,000 visitors each year. From the beginning the Show has been privileged to enjoy Royal patronage and traditionally our Royal Patron attends the Show. **Includes admission.**

Norfolk Coast, Sheringham and Wells

Saturday 26th July

£21
per person

We begin our day exploring Sheringham, we'll drop you close to Sheringham's beautifully preserved train station where you might be lucky enough to see the steam and diesel engines pulling away. Explore the wonders of this old fishing village, maybe enjoy a lovely scenic walk along the promenade. Early afternoon we travel to Wells-next-the-Sea with time to explore the picturesque harbour. before moving on to Sheringham's award winning family beach. This old fishing village has some lovely scenic walks along the promenade.

Foxton Locks and Lunch

Tuesday 29th July

£38.50
per person

Upon our arrival at the Grade II listed site, and home to the longest staircase flight of locks in Britain you have time to explore at your leisure. These locks have been an essential part of travel, trade and leisure for over 200 years. Foxton Locks sits on 34 acres of natural green spaces, which makes it great for nature spotting. Look out for herons, swans, swallows and kingfishers. Enjoy a two-course meal at the Foxton Locks Inn, before enjoying an afternoon in Market Harborough.



Highclere Castle

Wednesday 30th July

£58.50
per person

Highclere Castle is one of England's most beautiful Victorian Castles, home to the Earl and Countess of Carnarvon, and the real-life location of ITV's Downton Abbey. Set in the 1,000-acre estate in spectacular parkland based Hampshire, this Jacobethan style home draws in thousands of visitors every year with fans of the hit show, despite it no longer being on our screens. Lunch can be purchased on site or feel free to bring a packed lunch or picnic. **Includes admission.**

Pensthorpe Gardens and Lunch

Friday 1st August

£35
per person

Pensthorpe is the ultimate destination for discovery, here you can explore magical gardens, take a trail through the internationally recognised reserve and get up close with feathered friends. **This trip includes entry to Pensthorpe and a two-course meal.**



London Museums

Monday 4th August

£25
per person

We will drop you off in Kensington for the day and you choose where to visit! General entry is free for the Science Museum, Natural History Museum and the Victoria and Albert Museum but some exhibitions have a cost.

Stratford-upon-Avon

Thursday 7th August

£22
per person

Enjoy the day exploring this iconic town, famously known for being the birthplace of William Shakespeare. This market town is situated on the banks of the River Avon at the heart of the Midlands, with stunning buildings full of character and history.



Stratford-upon-Avon Cream Tea Cruise

Thursday 7th August

£52
per person

Visit the wonderful market town steeped in culture, history and literature for a few hours of free time, before boarding the stunning Countess of Evesham. Mid-afternoon you board the vessel and begin the cruise along the River Avon, whilst taking in the wonderful sights and scenery you will be served a delicious cream tea with fresh scones and jam along with as much tea and coffee as you like. **Please advise of any dietary requirements upon booking. Includes cruise and cream tea.**



Yorkshire Wildlife Park

Tuesday 12th August

ADULT
£46
per person

CHILD
£44
per person

We're going to the zoo; you should come too! A fabulous day out for all ages!

Enjoy 5 hours free time to explore this wonderful destination where you can see some of the world's most beautiful and at-risk species including Polar Bears, Black Rhino, Lions, Tigers and Giraffes to name but a few. **Includes admission.**

Norfolk Coast – Sheringham and Cromer

Friday 15th August

£21
per person

Join us as we travel explore and enjoy the stunning Norfolk coast. Our day begins at the town of Sheringham, a beautiful example of a traditional seaside town. We then make the short transfer to Cromer, with free time to explore the town and the famous pier.



Southend-on-Sea

Sunday 17th August

£27
per person

Offering all the traditional seaside pleasures along seven miles of seafront with the longest Pleasure Pier in the world, extending 1.341 miles into the Thames Estuary.



Harry Potter

Wednesday 27th August

ADULT
£82
per person

CHILD
£70
per person

Delve into the magical world of Harry Potter with a fantastic behind the scenes tour of the Warner Bros. Studio London. Set adjacent to the working film studios where all eight Harry Potter films were made, the Studio Tour offers visitors an exclusive opportunity to explore a backlot filled with original sets, animatronic creatures and breathtaking special effects. Featuring a treasure trove of intricate and beautifully made artefacts, the experience provides a unique showcase of the extraordinary British artistry, technology and talent that went into making one of the most successful film series of all time. **Includes admission.**

Warwick at Leisure

Saturday 30th August

£22
per person

Join us as we visit the medieval town of Warwick, set in England's West Midlands region and famous for Warwick Castle, founded by William the Conqueror, Warwick has a generous mix of old and new.

Newark Market Day

Tuesday 2nd September

£15
per person

An excursion today to this beautiful historic market town. You may choose to visit the shops and markets, or visit the remains of Newark Castle, Newark Castle was damaged in 1648 during the Civil War and left in ruins, you can see the craters left from the gunpowder.

DAY EXCURSIONS



Murder Mystery on the North Norfolk Railway

Saturday 6th September

£65
per person

Join us as we enjoy an evening journey on the Mid Norfolk Railway, we head to Norfolk and board the train for a 6.15pm departure from Dereham Station. Once onboard enjoy a fish and chip supper and participate in a murder mystery, the perfect opportunity to put your detective skills to the test! **Includes train fare and fish and chip supper.**

Bury St Edmunds

Wednesday 10th September

£20
per person

Surrounded by countryside with 1,000 years of history to explore, Bury St Edmunds offers visitors award-winning restaurants, fantastic shopping, annual festivals, and stunning parks. Wednesday is Market Day in Bury St Edmunds, the perfect chance to grab a bargain!



Henley-on-Thames Afternoon Tea Cruise

Monday 15th September

£69
per person

Adjacent to the River Thames, Henley is overlooked by the stunning Chiltern landscape of wooded hills and green fields. It is one of the most beautiful English market towns making it a delightful place for exploring. Mid-afternoon begin your cruise along the River Thames, accompanied by a wonderful selection of Sandwiches, Tea and Cakes.



Elvis Evolution

Thursday 18th September

£89.50
per person

London's ExCeL brings you Elvis Evolution – The Immersive Experience! Walk in the King's blue suede shoes in this incredible journey through his life and legendary career! Using mind-blowing tech, AI, and holograms, you'll experience Elvis like never before, reliving his electrifying '68 comeback – the rock performance that changed everything. End the day at the exclusive 'All Shook Up' Afterparty, where you can continue to enjoy the entertainment and celebrate the legacy of Elvis! **Includes admission.**



Oxford at Leisure

Saturday 20th September

£26
per person

A visit to the famous University town – with time for shopping and sightseeing. Honey-gold buildings, dreaming spires, and a riverside setting are just part of Oxford's unique charm. The city took 800 years to create and has centuries of history to unveil whilst at the same time has not failed to remain in the present. With all the high street shops and many contemporary bars and restaurants, Oxford has many gift and antique shops as well as some of the finest bookshops in the world!

Autumn Lunch and Mystery Tour

Thursday 25th September

£39
per person

An autumnal mystery, join us as we set off on another tour exploring the wonders of our beautiful country. Upon arrival at our mystery destination you enjoy a two-course meal before time to explore at your leisure. **Includes two-course meal.**



Emmerdale Village Tour and Leeds

Sunday 28th September

£63
per person

Join us as we head to the Yorkshire Dales for an unforgettable experience, taking you behind the scenes of Emmerdale to discover where episodes of your favourite soap are brought to life. Enjoy a guided tour of the actual village where all the exterior filming is done, see full-scale set reconstructions, and learn how Emmerdale's characters and stories are brought to life so sensationally for the television screen. Have your picture taken outside the Woolpack, stand where all your favourite cast members have stood, and witness the Emmerdale Village for real! Prior to our visit we enjoy a lunch stop in the city of Leeds. **Includes admission.**

Bridgemere Show Gardens and Garden Centre

Friday 3rd October

£38
per person

One of Britain's largest garden centres selling over 3,000 plant varieties, a simply huge range of top-quality plants and gardening products. It is a real destination for gardeners! Bridgemere Show Gardens are set in 6 acres and is home to 15 stunning individual gardens, 8 of which are Gold and Silver Medal award-winning gardens from the RHS Chelsea, Hampton Court and Tatton Flower Shows. **Includes admission.**



Autumn in the Peaks

Thursday 9th October

£22
per person

Enjoy golden leaves and breathtaking landscapes of autumn colour as your travel through the scenic peaks – making a lunch stop in Bakewell and an afternoon coffee stop in the equally stunning Matlock Bath.



Abba Voyage

Sunday 12th October

£137
per person

Blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written, ABBA take to the stage in a whole new way. In a stunning, purpose-built arena, one of the most popular groups in history appear as digital avatars in a 'ground-breaking' (Metro) concert that really 'needs to be seen to be believed' (BBC). Matinee Performance – Block J Seating.

Batsford Arboretum and Moreton-in-Marsh

Tuesday 14th October

£39
per person

Firstly, we visit Moreton-in-Marsh is a charming town with a rich history and heritage, after lunch we travel to Batsford Arboretum, spread across 60 acres of prime Cotswold countryside, you'll be greeted by the largest private tree collections in the country, featuring some of the world's most beautiful and rare trees, shrubs and bamboos. Why not take in the fabulous view across the Evenlode Valley whilst enjoying a coffee and cake in the cafe, before grabbing a couple of shrubs from the spacious and well stocked Garden Shop and Plant Centre. **Includes Admission.**



London at Leisure

Sunday 19th October

£25
per person

Today we drop off in the capital, enjoy free time exploring this stunning city, hit the shops, see the sights, the possibilities are endless! Drop off at Park Lane at 12pm for 6 hours in the capital.

DAY EXCURSIONS



King's Lynn

Friday 24th October

£13
per person

King's Lynn's historic, visitor-friendly town centre offers fascinating heritage attractions, delectable food and drink, vibrant arts and culture and great shopping. The town combines a fascinating past with an enterprising present. There is something for everyone to discover in King's Lynn.

Creative Craft Show and Sewing for Pleasure

Saturday 1st November

£42
per person

The Creative Craft Show is a haven for knitting, cross stitch, paper crafting, jewellery & dressmaking and stitching enthusiasts, offering all the very latest supplies, ideas and innovations in the hobby world! You'll find everything from kits, charts and patterns to fabrics, yarns, threads and buttons plus opportunities to glean advice from industry experts! **Includes admission, also includes entry to Simply Christmas.**



Simply Christmas

Saturday 1st November

£42
per person

Simply Christmas is a seasonal highlight in the crafty calendar! This colourful, welcoming, festive and inspiring show is full of enthusiastic exhibitors showcasing the very best of their stock. Expect exclusive ranges of bespoke and unusual gifts including glassware, jewellery, art, candles, ceramics and clothing. There's live music too, when you're ready to take a break from the enticing exhibitors. **Includes admission, also includes entry to Creative Craft Show and Sewing for Pleasure.**



Norwich Explorer

Saturday 8th November

£21
per person

With a backdrop of 32 medieval churches, 2 cathedrals and a Norman castle, shopping in Norwich is a rather unique experience. High street stores, designer brands, independent shops and quirky goods are all on offer in this city listed as one of the top 10 places to shop in the UK. Outside of London's Oxford Street, Norwich is the only place in the UK to have 4 national department stores as well as a local independent department store, Jarrold, within its city centre.



Mary Poppins the Musical

Wednesday 12th November

£72
per person

Based on the stories of P.L. Travers and the Walt Disney film, the story of the World's favourite nanny arriving on Cherry Tree Lane is even more magical than ever before featuring dazzling choreography, incredible effects and unforgettable songs. The timeless score includes the classic songs; Jolly Holiday, Step in Time, Supercalifragilisticexpialidocious and Feed the Birds with new songs and additional music and lyrics by the Olivier award-winning British team of George Stiles and Anthony Drewe. A matinee performance at Milton Keynes Theatre. **Including stall seating.**

Milton Keynes at Leisure

Wednesday 12th November

£20
per person

In the city centre you'll find all-encompassing shopping malls with over 400 shops; Milton Keynes is a city full of art and culture.



Louth and Woodthorpe Garden Centre

Friday 14th November

£15
per person

Spend time in the pretty town of Louth on the edge of the Lincolnshire Wolds – a designated Area of Outstanding Natural Beauty. This beautiful Georgian market town is a foodie hot spot and at the weekly market you can sample some of Lincolnshire’s finest produce from specialist grocers and local butchers. Early afternoon we then travel to Woodthorpe Garden Centre for you to enjoy a couple of hours to explore at your leisure.

M&S and the White Rose Shopping Centre

Tuesday 18th November

£23
per person

First, we visit the huge Marks & Spencer Superstore at The Owlcotes Centre, near Pudsey, two floors of everything M&S! During the afternoon, we travel onto White Rose Shopping Centre for a couple of hours of retail therapy.



Covent Garden

Saturday 22nd November

£25
per person

Join us for a delightful Covent Garden coach trip. Located in the heart of London, Covent Garden is a vibrant destination known for its eclectic mix of shops, street performers, and lively atmosphere. It's the perfect place to explore iconic markets, enjoy boutique shopping, and discover some of London's best dining experiences.



Skipton Festive Canal Cruise

Monday 24th November

£64
per person

Enjoy a festive Dinner Cruise on the Skipton Canal!

The boat is warm, cosy, and decorated for Christmas so sit back and enjoy the Christmas music and maybe start with a drink from our bar. During this festive, Christmas cruise, enjoy a mouthwatering 3-course meal served at your table, including a homemade soup with croutons and fresh baked bread roll, a traditional roast turkey dinner with all the trimmings, followed by your choice of a seasonal dessert or Christmas Pudding with brandy sauce.



Nottingham a little later

Thursday 27th November

£18.50
per person

Arriving in Nottingham at 3pm we start our day a little later. Nottingham's compact city centre is largely pedestrianised, making it the perfect destination for strolling, sightseeing and shopping. The Victoria Centre is home to over 120 stores including John Lewis, Next and House of Fraser. For a more intimate shopping experience head to The Exchange – the city's oldest shopping arcade with 17 exclusive stores occupying a spot within this Grade II listed building. Support start-ups and independents in the Creative Quarter where you'll find unusual and quirky gifts along with a flourishing street food culture and great coffee. Not forgetting the stunning Winter Wonderland. We depart Nottingham at 7.30pm.

DAY EXCURSIONS



Meadowhall

Sunday 30th November

£20
per person

Meadowhall shopping venue in Sheffield covers 1.4 million sq ft of floor space and inhabits 290 stores from top independent and international brands, 50 places to eat and drink, and an 11-screen cinema. Ever since it opened in 1990 on the site of a former steelworks, Meadowhall's been the place to shop in Sheffield in the region. Let's shop, shop, shop!



Stratford-upon-Avon Christmas Market

Saturday 6th December

£22
per person

Stratford-upon-Avon Christmas Market is set against the backdrop of the town's historic streets adorned with twinkling Christmas lights. The markets invite all to experience the magic and joy of the festive season. Boasting 200 high-quality stalls, the market remains one of the largest in the West Midlands, promising a truly special festive and shopping experience.



Thursford Christmas Spectacular

Wednesday 3rd December

£75
per person

Set in the magical surroundings of mechanical organs and fairground carousels, with a cast of 130 professional singers, dancers, and musicians – many of whom are West End performers. The three-hour performance delivers an extravaganza of non-stop singing, dancing, music, humour and variety. It's a fast-moving celebration of the festive season featuring an eclectic mix of both seasonal and year-round favourites. We have deluxe seating for the matinee performance, we enjoy a lunch stop in the town of Holt prior to the show. **Includes deluxe seating.**

London at Christmas

Saturday 6th December

£25
per person

Six hours in London, but how will you spend it? Arriving by 12pm your opportunities are endless. Visit Oxford Street and Regent Street to hit the shops, visit the West End, see the sights, or visit Winter Wonderland in Hyde Park.

Birmingham Christmas Market and Bullring

Sunday 7th December

£24
per person

This market has become a huge favourite and is now the largest outdoor Christmas Market in the country. Birmingham's own traders offer an entirely different selection of beautiful hand-crafted items at the Christmas Craft Fair, created by local artisans, as well as ethnic good imported from all over the world. Bullring is the glamorous heart to Birmingham. Over 160 of the most imaginative and desirable shops for you to explore – including Selfridges and more! Plus, more than 25 restaurants for you to revitalise yourself in. All right here in the centre of things.

Cromer Christmas Pier Show

Tuesday 9th December

£51
per person

The clock is ticking, the final preparations are being made and it's "all aboard" for a truly unique and delightful festive theatre experience, the Cromer Pier Christmas show will warm your hearts and leave you with a festive glow long after the curtain has gone down. The Cromer Pier Christmas Show will get the whole family in the Christmas spirit with festive fun and the best variety talent on the planet! We arrive in Cromer late morning with time for you to explore and enjoy a leisurely lunch before the show.



Thursford Christmas Spectacular

Thursday 11th December

£75
per person

Set in the magical surroundings of mechanical organs and fairground carousels, with a cast of 130 professional singers, dancers, and musicians – many of whom are West End performers. The three-hour performance delivers an extravaganza of non-stop singing, dancing, music, humour and variety. It's a fast-moving celebration of the festive season featuring an eclectic mix of both seasonal and year-round favourites. We have deluxe seating for the matinee performance, we enjoy a lunch stop in the town of Holt prior to the show. **Includes deluxe seating.**



Carols at the Royal Albert Hall

Tuesday 23rd December

£102
per person

Join us in the spectacular surroundings of the Royal Albert Hall for what's set to be London's finest sing-along carol concerts of the season accompanied by the Royal Philharmonic Orchestra for all your favourite Christmas carols, traditional sing-alongs and a sprinkling of stardust to celebrate the festive season. **Including stall seating.**

York at Christmas

Saturday 13th December

£25.50
per person

Visit the Cathedral City, enjoy the wonders of York Minster and York Castle during the magical Christmas Period. Take time to visit the wonderful St Nicholas Fair, York's very own Christmas Market. Located in the heart of the city, you can experience the wonderful Christmas decorations along The Shambles to Parliament Street, where the Christmas Market begins.



Fawlty Towers The Play

Wednesday 29th April 2026

£74.50
per person

At Milton Keynes theatre, The 'Greatest British Sitcom of All Time' (Radio Times) is back – this time on stage! Nearly 50 years since it first graced our TV screens, Fawlty Towers is now a brand-new stage play adapted by comedy legend John Cleese and directed by Caroline Jay Ranger.

Holkham Hall by Candlelight

Tuesday 16th December

£58
per person

Experience the magnificent state rooms of this 18th century Palladian style house in all their festive finery. Hundreds of flickering candles will light up the elaborately decorated rooms as your guide regales you with intriguing tales of Holkham's history. A glass of sparkling wine and a mince pie will add to the sumptuousness of this uniquely special day out.

Christmas Lunch and Mystery Tour

Thursday 18th December

£39
per person

Join us on one of popular mystery tours. This one full of festivity, we visit a mystery destination and enjoy a two-course meal. Pre orders will be taken prior to your departure date.

Milton Keynes Shopper

Wednesday 29th April 2026

£21
per person

A city built with modern life in mind. A young city incorporating historic market towns, with picturesque countryside on the doorstep. Hit the shops and explore as you visit centre:mk and Midsummer Place, two very well populated shopping malls.

BCH Trading Charter (and Booking Conditions)



1. Financial Protection Your contract is with *Phil Haines Coaches Limited* of Ralphs Lane, Frampton West, Boston, Lincolnshire. PE20 1QU. When you book a holiday with us, which does not include a flight, the money you pay us for the booking will be protected by Bonded Coach Holidays (BCH) and the Association of Bonded Travel Organisers Trust Limited (ABTOT), this is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the Consumer Guarantee at <https://www.abtot.com/bch-abtot-members-directory/>

There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays. Phil Haines Coaches Limited will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. Booking and Payment When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts. Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking, but our commitment is always conditional upon the balance being paid as below. Deposit £50 per person.

The balance of the price of your holiday must be paid at least 8 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time, we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. Brochure Accuracy Although Phil Haines Coaches Limited make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. Our Pricing Policy Phil Haines Coaches Limited endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices, but we will notify you when applicable. Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee and Travel Agents commission will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel, we must receive written notice within 20 days of the date of the surcharge invoice.

5. If you change your booking If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 2 weeks before departures. This must be accompanied by a payment of £5 to cover our administrative costs, plus costs we incur in making the amendment. Alterations cannot be made within 1 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. Transferring your booking You can transfer your booking to somebody else, but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £10 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. If you need to cancel your holiday You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

Period before departure at which cancellation is confirmed	Amount of cancellation charge as a % of the total package cost
More than 42 days	Loss of deposit
28-42 days	30%
14-27 days	50%
7-13 days	75%
0-6 days	100%

You may cancel your holiday without paying any termination fee before the start of the holiday, in the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity, for instance, if there are serious security problems at the destination which are likely to affect the package.

8. Alterations to your holiday by us We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:

- accept the new arrangements offered by us; or
- accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or
- cancel your holiday with us and receive a full refund of all monies.

Either way, we will pay you compensation, using the Compensation table shown,

Period before departure in which significant change is notified to you	Amount per person
More than 30 days	Nil
22-29 days	£10
15-21 days	£15
8-14 days	£20
0-7 days	£25

IMPORTANT NOTE Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at <https://www.gov.uk/browse/abroad/travel-abroad> prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than six weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

9. Our responsibility to you We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable standard and if you are in difficulty, we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will, however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.

If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party).

10. If you have a complaint If you have a problem during your holiday, please inform your Tour Manager, your driver or the relevant supplier/resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must complete a Holiday Report Form which can be obtained by your driver or local representative, which you should keep. Our contact number, for unresolved complaints will be our office number on 01205 722359 (open in office hours) If you remain dissatisfied please follow this up within 14 days of your return home by writing to Phil Haines Coaches Limited giving your original booking reference number and all other relevant information, including the reference of the Holiday Report Form. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our representative whilst in resort and obtain a written report form. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, BCH ABTOT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at ABTOT 69 Leadenhall Street London EC3A 2BG.

11. Our Coaches We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but, in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture.

Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. Hotel Facilities Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. Health and Safety In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers".

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or if you have had major surgery in the past three months.

We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance dogs, but not on overseas holidays.

14. Travel documents, itineraries, pick-up points and passports For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further six months after your holiday. If you do not hold a full British Passport or have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 <https://www.gov.uk/browse/abroad/passports>

In relation to holidays in the European Union or a requirement to travel through an EU Member State, you are responsible to ensure that you have any necessary entry documents as required by the EU including any required compliance with the EU's 'ETIAS' system, for more information on which see www.etiasvisa.com. We cannot accept any liability for the consequences of your failure to do so.

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Phil Haines Coaches Limited reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad. Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. Special Requests All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information either you or your booking agent should contact Gemma Haines. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

16. Passengers with disabilities We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.

Important You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. Passenger Behaviour We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey, we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. Travel Insurance We strongly advise that you take out personal travel insurance for the trip. You must advise us of your insurer. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24-hour contact number.

19. Luggage Please restrict your luggage to a suitcase weighing no more than 18 kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. General Data Protection Regulations We comply with the GDPR 2018 Regulations, our data controller is Gemma Haines and our data protection policy can be found at www.philhainescoaches.co.uk or you can request a copy from Phil Haines Coaches Limited, Ralphs Lane, Frampton West, Boston, Lincolnshire, PE20 1QU.

21. Emergency Contact

Our emergency contact details are Tel: 01205 722359 Email: info@philhainescoaches.co.uk

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Local Joining Points for Day Excursions

Butterwick

Bus stop at Five Bells Pub

Freiston

Bus stop next to the church

Fishtoft

Opposite the pavilion car park

Eastwood Road

Opposite the One Stop shop

Boston Coach Park

Led Medlock Centre

ATS Roundabout

Opposite St Thomas' Village Hall

Wyberton

Opposite the Pincushion

Kirton

Memorial

Swineshead

Opposite the Church Bus Stop on South Street

Sutterton

Boston Road Bus Stop

Holiday Pick Up Area

Free Door-to-Door service for all
Holidays of three nights or more



Phil Haines Coaches

Ralphs Lane
Boston
Lincolnshire PE20 1QU

